

## **Meeting Agenda**

Meeting: Anglian Water Independent Challenge Group (ICG)

Date: Tuesday, 25 July 2023

Time: 10:00-13:00

**Location:** <u>Virtual</u>

Papers to be shared in SharePoint folder <a href="here">here</a> and via WeTransfer

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	Topic	Lead	Pre-	Timings
			reading	
1.	Welcome from Independent Challenge Group (ICG) Chair	Craig		10:00 -
	- Board meeting update	Bennett		10:10
	- Central Oversight Group (COG) update			
	- Approve 30 June minutes			
2.	Pollution Incident Reduction Plan (PIRP) update - The company has a vision of 'Zero Pollution', but what is the date	Emily		10:10-
	• •	Timmins		10:30
	for achieving this, and the 'glidepath' for getting there? (i.e. interim			
	targets and timescales?)			
3.	Business Plan update – including update on Performance Commitments	Rachel		10:30-
	<ul><li>Update on Business Plan progress</li><li>Update on Performance Commitments (including bespoke</li></ul>	Walters		11:15
	Performance Commitments) and AW's approach to PR24	Arun		
	incentives)	Pontin		
4.	Customer engagement update	Rachel		11:15-
	<ul> <li>Affordability &amp; Acceptability testing qualitative survey light touch</li> </ul>			
	results & forward look	Walters		11.45
	- Revisiting the 'Golden Thread' of customer engagement in light of			
	Business Plan updates			
5.	Company update	Andrew		11.45-
	- Focusing on 2023 Annual Performance Review	Snelson		12.00
6.	General discussion	All		12:00-
	- Next steps regarding Business Plan			12:15
	- Forward meeting dates and topics			
	- ICG report/assurance			
7.	ICG only session	ICG		12:15-
``	ico only session			13:00
		members		13:00

## **Next meeting**

15 September

Half-day virtual 10:00-13:00