



# New water service connections in private land, guidance and advice given by **anglianwater**

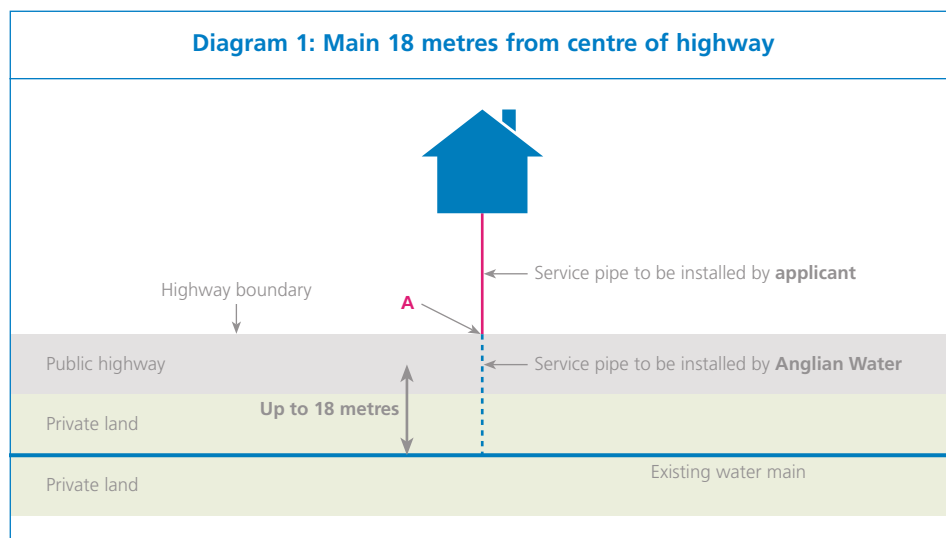
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In some cases Anglian Water's mains run across private land. When a new service connection is requested to a water main that is in private land, the roles and responsibilities for both Anglian Water and the applicant vary dependant upon the position of the water main.

This fact sheet shows the three most common scenarios where service connections are requested from mains in private land.

### 1. Water main in private land opposite side of highway (main 18 metres from centre of highway)

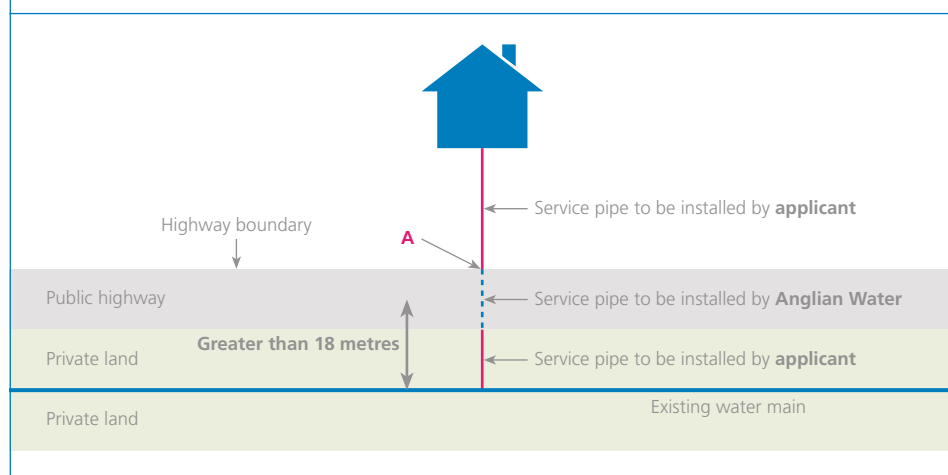


Anglian Water responsibilities	Applicants responsibilities
<ul style="list-style-type: none"> <li>• To serve notice of entry on land owner.</li> <li>• To lay service pipe across public highway.</li> <li>• To lay service pipe from main to customer boundary including connecting to the water main</li> <li>• To install water meter at point <b>A</b>.</li> <li>• To appoint land agent to establish land owner if not known.</li> <li>• To appoint land agent to agree compensation with land owner.</li> </ul>	<ul style="list-style-type: none"> <li>• To lay service pipe from property to highway boundary.</li> <li>• Ensure service pipe meets the requirements of Water Supply (Water Fittings) Regulations 1999.</li> </ul>



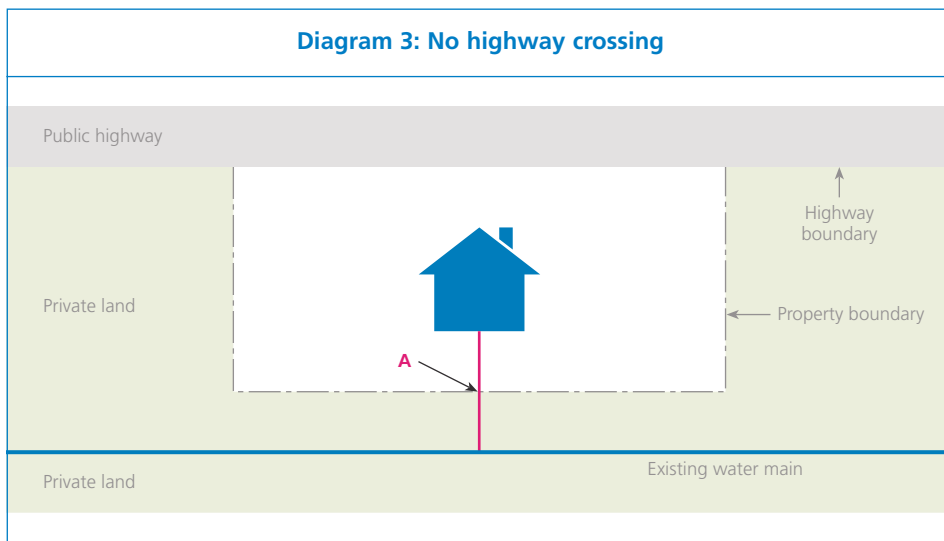
## 2. Water main in private land opposite side of highway (main greater than 18 metres from centre of highway)

**Diagram 2: Main greater than 18 metres from centre of highway**



Anglian Water responsibilities	Applicants responsibilities
<ul style="list-style-type: none"> <li>• To serve notice of entry on land owner for connection to the water main.</li> <li>• To lay service pipe across public highway.</li> <li>• Connect to the water main in private land.</li> <li>• To install water meter at point <b>A</b>.</li> </ul>	<ul style="list-style-type: none"> <li>• To lay service pipe from property to highway boundary.</li> <li>• To agree entry to private land with owner, arrange easement and compensation.</li> <li>• To lay service pipe from main to public highway.</li> <li>• Ensure service pipe meets the requirements of Water Supply (Water Fittings) Regulations 1999.</li> </ul>

### 3. Main in private land (no highway crossing)



Anglian Water responsibilities	Applicants responsibilities
<ul style="list-style-type: none"> <li>• To serve notice of entry on land owner for connection to the water main.</li> <li>• To install water meter at point <b>A</b>.</li> <li>• Connect to the water main in private land.</li> </ul>	<ul style="list-style-type: none"> <li>• To lay service pipe from property to water main.</li> <li>• To agree entry to private land with owner, arrange easement and compensation.</li> <li>• Ensure service pipe meets the requirements of Water Supply (Water Fittings) Regulations 1999.</li> </ul>

#### 4. Establishing ownership of private land and compensation

Where Anglian Water has to appoint a land agent to establish the private land owner and to negotiate compensation, the cost of the land agents time and compensation amount will be recovered from the applicant. The applicant will be required to pay a deposit based on estimated costs before the work commences, and an invoice or refund will be issued once the actual costs of the work are known.

#### 5. Chlorination of long service pipe

If the part of the service pipe installed by the applicant is greater than 50 metres in length, the pipe will need to be tested and chlorinated. For pipes with a diameter of greater than 32mm outside diameter, please contact our Connections Team for advice. Please refer to our **'disinfection, pressure testing, and commissioning of private supply pipes and mains'** fact sheet.

If you have any questions or require further information, please contact us by:

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