



Meet the leadership team



Alison Turner
NHH Operations Manager

Alison oversees our operations activities, including our Developer Charging Arrangements.

aTurner4@anglianwater.co.uk



Ellie Thomas
Connections Services Manager

Ellie manages our Water Connections and Customer Extra Care teams.

eThomas2@anglianwater.co.uk



Jonathan Walker
DS Portfolio Manager

Jonny looks after our improvement portfolio to enhance customer experiences in water connections.

jWalker2@anglianwater.co.uk



Garry Kerman

Regional Self-Lay Manager

Garry manages our Self-Lay and

gKerman@anglianwater.co.uk



Claire Jones

Customer Delivery Manager

Claire manages our scheduling team who plan all our site based operations.

cJones8@anglianwater.co.uk



Gary Boddington

Drainage Strategy and Development Manager

Gary manages strategy and processes within our drainage journeys.

gBoddington@anglianwater.co.uk



Neil Padwicke

Drainage People and Performance Manager

Neil oversees our teams supporting customers in all drainage activities.

nPadwicke@anglianwater.co.uk



Don Mahe

Head of NHH Market Services

Don is Head of Non-Household Services and oversees all developer, Self Lay Provider, New Appointment Variation and retailer customer experiences.

dMaher@anglianwater.co.uk



Hannah Calderon

DS Strategy Manager

Hannah manages our Pre-Development team supporting customers at pre-planning stage.

hCalderon@anglianwater.co.uk



Carl Sturman

DS Senior Operations Manager - East

Carl and his team work closely with our partners in planning and construction of mains engineering and connections services.

cSturman@anglianwater.co.uk



Jon Snowball

CDM and Assurance Manager

Jon ensures the work we complete meets the correct requirements, regulations and health and safety protocols.

jSnowball@anglianwater.co.uk





Paul Salmon DS Mains Engineering Manager Paul manages our pre-development teams, supporting customers in mains engineering and delivery teams.

pSalmon3@anglianwater.co.uk



Luke Crump Growth Liaison Manager Luke is our key account manager for all NAV and Self-Lay provider customers across our region. ICrump@anglianwater.co.uk



Paul Lancaster Growth Liaison Manager Paul is our key account manager for customers in the East of our region (Essex, South Norfolk and Suffolk) pLancaster@anglianwater.co.uk



Rob Morris Growth Liaison Manager Rob is our key account manager for customers in the central area of our region (Cambridgeshire and North Norfolk). rMorris2@anglianwater.co.uk



Jonathan Hardy Growth Liaison Manager Jonathan is our key account manager for customers in the North of our region (North of Peterborough, Lincoln and Louth). jHardy3@anglianwater.co.uk



John Young Growth Liaison Manager John is our key account manager for customers the West of our region (Northants, Bucks, Beds and Leicester borders). jYoung5@anglianwater.co.uk



Hannah Wilson Pre-Development Planning Manager Hannah works closely with our Local Planning Authorities and Lead Local Flood Authorities across the region. hWilson6@anglianwater.co.uk



James Ball

Head of Development Services Delivery James is Head of Development Services Delivery and







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