



## Response form

### Draft Flood Risk Management Plans

#### About you

##### Privacy and keeping in touch

We will keep your details until we have notified you about publication of the response document.

We will not share your details with any other third party without your explicit consent unless required to by law.

You can withdraw your consent at any time by contacting us at: [enquiries@environment-agency.gov.uk](mailto:enquiries@environment-agency.gov.uk)

We, the Environment Agency, is the data controller for the personal data you provide.

For further information on how we deal with your personal data please see our Personal Information Charter or contact our Data Protection team at [DataProtection@environment-agency.gov.uk](mailto:DataProtection@environment-agency.gov.uk)

#### How we will use your information

We will publish a summary response on both GOV.UK and Citizen Space within 12 weeks of this consultation closing and before we implement any changes. It will include a summary of the comments and queries we received. It will not include individual comments. We will outline our recommendations that will have taken the comments into account. We will circulate a link to our response to all consultees and other interested parties who have asked to be kept informed.

In line with the Freedom of Information Act 2000, we may be required to publish your response to this consultation, but will not include any personal information. If you have requested your response to be kept confidential, we may still be required to provide a summary of it. For more information see our [Personal Information Charter](#).

We are running this consultation in accordance with the guidance set out in the government's consultation principles.

If you have any questions or complaints about the way this consultation has been carried out, please contact [consultation.enquiries@environment-agency.gov.uk](mailto:consultation.enquiries@environment-agency.gov.uk)

customer service line  
03708 506 506

incident hotline  
0800 80 70 60

floodline  
03459 88 11 88

[www.gov.uk/environment-agency](http://www.gov.uk/environment-agency)



### Returning your response

Your response to this consultation needs to be returned by 11.45pm, 21 January 2022  
We would like you to use this form if you are not submitting your response online. You can return it by email to [enquiries@environment-agency.gov.uk](mailto:enquiries@environment-agency.gov.uk)

Or by post to:

**Environment Agency**  
**Flood risk management plans consultation**  
**National Customer Contact Centre**  
**PO Box 544**  
**Rotherham**  
**S60 1BY**

If you have any questions specifically about this consultation, please email [FRMP.CycleTwo@environment-agency.gov.uk](mailto:FRMP.CycleTwo@environment-agency.gov.uk)

### We welcome your views on draft flood risk management plans

#### 1. Please tell us if you are responding as an individual or on behalf of an organisation or group.

- Responding as an individual
  - Responding as an organisation or group
  - Other
- If you are responding on behalf of an organisation or group, please tell us who you are responding on behalf of and include its type, for example, business, environmental group.

Anglian Water Services Ltd

If you selected 'other' please provide further explanation to support your answer.

#### 2. What is your email address?

By providing us with your email address you consent for us to email you about the consultation, and you will also receive an email acknowledging your response

Email:

[iglerum@anglianwater.co.uk](mailto:iglerum@anglianwater.co.uk)

customer service line  
03708 506 506

incident hotline  
0800 80 70 60

floodline  
03459 88 11 88

[www.gov.uk/environment-agency](http://www.gov.uk/environment-agency)

### 3. Can we publish your response? (REQUIRED)

**This is a required question to enable us to analyse your response.**

- Yes  
 No

If you do not want us to publish your response, please indicate the reason.

- Please tick the box if you consent to us sharing your response with our partners who we have worked with to develop the draft FRMPs. For example, if we want to pass on a specific response to Natural Resource Wales, the Scottish Environment Protection Agency or your local authority. We will only share your response once we have redacted it for personal and identifiable information.

## Strategic measures

### 4. Which draft Flood Risk Management Plan (FRMP) will you be responding to? (REQUIRED)

**This is a required question to enable us to analyse your response.**

To help us analyse the responses, please indicate below if you will be answering the consultation for all draft FRMPs, an individual FRMP, or for a number of FRMPs.

For example, please tick Dee and the North West if you wish to respond to these FRMPs.

- All  
 Anglian  
 Dee  
 Humber  
 Northumbria  
 North West  
 Severn  
 Solway Tweed  
 South East  
 South West  
 Thames

### 5. The draft FRMPs set out a number of strategic measures to manage flood risk in identified flood risk areas. Do you agree with these measures?

cus1

03708 506 506

0800 80 70 60

03459 88 11 88



If you wish to comment on specific measures (actions), please indicate in your response the measure ID (from flood plan explorer) and which flood risk area (FRA) the measure falls within.

- Totally
- Partially
- Not at all
- Don't know

Please comment further

In general, we agree with the measures proposed within the Draft FRMPs, although it is not clear how these measures are different, or a replication of measures or actions that appear in local flood risk management strategies and the emerging drainage and wastewater management plans being produced by water and sewerage companies.

We have also noticed that the titles of measures don't always reflect the actions to be carried out, which could lead to some misunderstanding or confusion. An example is a measure identified for the Kings Lynn FRA (measure 0200905061), which is focused on surface water management, but this is not clear from the title of the measure, so could be easily missed by a casual reader.

**6. The draft FRMPs set out a number of strategic measures to manage flood risk outside of identified flood risk areas. If applicable to the FRMP you are responding to, do you agree with these measures?**

If you wish to comment on specific measures (actions), please indicate in your response the measure ID (from flood plan explorer).

- Totally
- Partially
- Not at all
- Don't know

Please comment further

As outlined in Question 5, in general we agree with the measures proposed within the Draft FRMPs, although it is not clear how these measures are different, or a replication of measures or actions that appear in local flood risk management strategies and the emerging drainage and wastewater management plans.

We also noted that within the Fens and Lowlands Strategic Area there was no reference made to the Future Fens: Integrated Adaptation (a partnership between the EA, Anglian Water, Cambridgeshire & Peterborough Combined Authority, and Water Resources East). This has evolved significantly since the drafting of measures for the draft FRMP, and we believe that this should now be reflected within the measures outlined here.

customer service line  
03708 506 506

incident hotline  
0800 80 70 60

floodline  
03459 88 11 88

[www.gov.uk/environment-agency](http://www.gov.uk/environment-agency)

We also found it strange that measure 0200905129 should only apply to the East Anglia portion of the Anglian River basin district (RBD). Protecting our assets from flooding should apply to all areas we cover, not just East Anglia, and therefore should appear for all of the Anglian RBD, as well as appear in the Humber, Severn and Thames FRMPs.

## Connections and climate change

### 7. To what extent do you think the objectives and measures set out in the draft Flood Risk Management Plans (FRMPs) support and contribute to the delivery of the ambitions in the national Flood and Coastal Erosion Risk Management Strategy (FCERM Strategy)?

If you wish to comment on specific measures (actions), please indicate in your response the measure ID (from flood plan explorer).

- Totally  
 Partially  
 Not at all  
 Don't know

Please comment further

The measures appear well embedded within the National Strategy, but what is not clear is how this is different to the action plan that sits under the National Strategy or how the FRMP measures will be measured and reported as part of both national and local flood risk management strategies.

With this in mind, it would also make sense to make stronger links to the emerging DWMPs, wherever appropriate.

### 8. To what extent do the measures in the draft FRMPs help to deliver multiple benefits for both flood risk management and the wider water environment?

If you wish to comment on specific measures (actions), please indicate in your response the measure ID (from flood plan explorer).

- Totally  
 Partially  
 Not at all  
 Don't know

Please comment further

Measures identified in the draft FRMPs may well provide a wide range of multiple benefits, but it is not clear how this will be achieved, delivered or measured. In particular,

surface water management measures that use green infrastructure will have many additional benefits over and above traditional flood risk management approaches, but the measures outlined in the draft FRMP don't provide enough detail about any proposed solutions which makes it very difficult to comment on at this time.

### 9. To what extent do you agree that the draft FRMPs consider the likely impacts of flood risk associated with climate change?

If you wish to comment on specific measures (actions), please indicate in your response the measure ID (from flood plan explorer).

- Totally  
 Partially  
 Not at all  
 Don't know

Please comment further

Climate change is discussed in the wider text (both briefly in Part A, and in more detail in Part B), but it's not clear whether and how the individual measures will help address the current emergency in a way that allows residual risks to fall.

## Flood Plan Explorer

### 10. How easy did you find using flood plan explorer when looking for draft flood risk management plan (FRMP) measures?

If you wish to comment on specific measures (actions), please indicate in your response the measure ID (from flood plan explorer).

- Easy  
 It was ok  
 Not easy  
 Don't know

Please comment further

The flood plan explorer is an excellent addition to understanding where measures will be delivered. However, clearer and easier navigation is needed to make it more accessible for the user.

It is also not clear why certain measures are shown on the map. At the moment this seems random and is not helpful when viewing the map. It would be better to be able to toggle on/off the measures to allow easier viewing, and to be provided with a clearer key

11. What improvements, if any, would you make to flood plan explorer?

What one thing would you keep and why

Mapping layers

What one thing would you change and why

Easier to navigate

## Your experience and supporting delivery

12. Overall, how would you describe your experience of finding the information you were looking for within the draft flood risk management plans (FRMPs) and flood plan explorer?

- I found what I was looking for
- I found most of what I was looking for
- I did not find much of what I was looking for
- I didn't find anything I was looking for

Suggest one thing that we could improve

Our view is that the draft FRMPs are a good collation of other information, documents and measures. There are some useful statistics available, including, the properties/roads at risk etc, and it will be useful to reference those appropriate measures in our DWMP.

However, the ambitions and measures outlined are not particularly specific, with no apparent measure of what counts as a success.

We are also aware of a number of additional measures (that were discussed at workshops) which have not been included in the draft FRMP. However, these measures are likely to appear in the DWMP, and therefore may not be needed in the FRMP (which highlights again the overlap between these plans and how best to present this information to the public).

Finally, it remains unclear how the measures outlined in the FRMPs will be used, and whether these are just a list of measures/actions that could just as effectively be listed under the national strategy action plan, a local flood risk management strategy, or drainage and wastewater management plan where relevant. Some information on how all these different plans align/dovetail would be useful for the lay person, and important in communicating how flood risk is managed across England.

**13. In what ways do you think you could support the delivery of the measures as set out in the draft FRMPs?**

If you wish to comment on specific measures (actions), please indicate in your response the measure ID (from flood plan explorer).

Please comment

We welcomed the opportunity to support the development of the Anglian FRMP by working directly with the EA and other stakeholders across our region. We provided information and several actions which cover the whole region. It is, however, disappointing that again we were not asked to contribute to the other FRMP areas which we partly serve (namely Humber, Severn and Thames regions).

Water companies play an important role in helping to manage local flood risk issues, in particular the management of surface water and sewer flooding. As a Risk Management Authority (RMA), we will therefore continue to play our part in the delivery of both the National and Local Flood Risk Management Strategies, as well as playing a full role in the local flood risk management partnerships throughout our region that will deliver the measures outlined in the FRMPs.

Commented [LD1]: What is this short for?

Commented [JG2R1]: Risk Management Authority - duly changed.

## Strategic Environmental Assessments

**14. Do you agree with the conclusions of the environmental assessment?**

- Totally  
 Partially  
 Not at all  
 Don't know

If not, please explain why

**15. Are there further significant environmental effects, either positive or negative, of the draft flood risk management plans (FRMPs) which you think should be considered?**

customer service line  
03708 506 506

incident hotline  
0800 80 70 60

floodline  
03459 88 11 88

[www.gov.uk/environment-agency](http://www.gov.uk/environment-agency)



- Yes
- No
- Don't know

If yes, please describe them

**16. Are there further opportunities to enhance any positive or mitigate any negative environmental effects that should be considered for the final FRMPs?**

- Yes
- No
- Don't know

If yes, please give details

