OSPREY ACQUISITIONS LIMITED

(the "Company" or "OAL")

LOAN NOTES ISSUED FOLLOWING THE ACQUISITION OF AWG PLC IN NOVEMBER 2006

OAL FLOATING RATE SECURED LOAN NOTES 2012 (THE "LOAN NOTES")

Why were OAL Loan Notes issued?

If you were a shareholder in AWG Plc prior to February 2007 you may have elected to take loan notes instead of receiving cash for your shares. These loan notes were issued in 2007 by OAL.

Unclaimed Principal

All Loan Notes issued were compulsorily redeemed on 31 December 2012.

In order to claim the redemption monies, Loan Note holders were required to return their Loan Note certificates duly completed to our Registrars at that time, Equiniti.

If you have not yet sent your duly completed Loan Note certificate to Equiniti, you must now submit it directly to the Company and addressed to: OAL Loan Note Redemption, Group Treasury, Anglian Water Group, Lancaster House, Lancaster Way, Ermine Business Park, Huntingdon, Cambridgeshire PE29 6XU. Payment of unclaimed principal monies is now made twice annually, in December and June, to Noteholders who have come forward since the final redemption date.

Please note that Loan Note interest ceased to accrue on the Loan Notes on 31 December 2012.

Lost Loan Note Certificates

If you have not claimed your Loan Note principal monies because you cannot find your certificate, you should contact us using the details below, so that we can arrange for a letter of indemnity to be issued to you. Following that, payment of the Loan Note principal monies can be made to you.

Historic Unclaimed Loan Note Interest

After five years, unclaimed interest can be forfeited and reclaimed by OAL. However, we will write to affected Loan Note holders before the Company exercises this right.

Making a Claim

If you believe that you have a valid claim in relation to the Loan Notes in respect of the principal amount or any interest accrued, please email the Group Treasury team at <u>investors@awg.com</u> with your full name, address and account number, as they appear on the loan note certificate. To process your claim, we will ultimately require your original certificate or a completed indemnity form. Please note that if you have not notified the Company of a change of address, and your current address does not match the address on the OAL loan note register, you must be able to provide the original, registered address and additional evidence to support your claim.

Contact

Please mark all correspondence (including email headers) re OAL Loan Note Redemption

Email: investors@awg.com

Post: Group Treasury, Osprey Acquisitions Limited, Lancaster House, Lancaster Way, Ermine Business Park, Huntingdon, Cambs PE29 6XU