

## **Anglian Water - Regulatory Position Statement**

### **The discharge of used water from the cleaning of refuse receptacles at domestic properties (Wheelie Bin Cleaners).**

#### **Background**

Trade Effluent discharges require a 'Consent to Discharge' under the Water Industry Act 1991. However, there are certain non-domestic discharges which Anglian Water considers are more appropriately and efficiently controlled outside of the formal consenting process.

It is common practice for companies to operate on commercial basis as wheelie bin cleaners. These businesses commonly jet wash bins at domestic properties and seek to dispose of this used water to the public foul sewer at a domestic property, either the customers or their base.

#### **Our Approach**

Anglian Water considers such non-domestic discharges to be in a low risk category, and as such we will not pursue an application for a 'Consent to Discharge'.

This applies to wheelie bin cleaners operating at domestic properties only. Any businesses operating at commercial properties must still apply for a 'Consent to Discharge'.

This approach is subject to the following discharge conditions being met;

- It must be screened/filtered to remove solid material such as plastics or green waste which are likely to block the sewerage system.
- It must not contain excessive amounts of cleaning product.
- It must not cause offensive odours.
- It must not be made to the surface water system.
- It must not contain flammable material such as petrol, or poisonous substances.

However, even if these conditions are met, the discharge is subject to certain regulatory rules. Section 111 of the Water Industry Act 1991 makes it an offence to discharge anything to a sewer which will adversely impact on the sewerage network or water recycling centre treatment processes. Any discharge not covered by a trade effluent consent is subject to this part of the Act.

#### **Enforcement**

In not pursuing an application for a Consent we will not normally take enforcement action unless the discharge has caused, or is likely to cause, impact on public health, Anglian Water's operations, or the environment.

#### **What you can expect from us**

If you are in any doubt about the information contained in this document and its applicability to your discharge or you have any further queries you can contact Anglian Water on 03457 145 145 and ask to speak to a member of the Trade Effluent Team. We will confirm whether or not your discharge is covered by this Regulatory Position Statement.

#### **What we expect from you**

You must also inform us of any changes, such as the nature and composition of your discharge.