

## **Anglian Water - Regulatory Position Statement**

### **Discharge of used waters from the cleaning of offices, retail premises and similar buildings**

Trade Effluent discharges require a 'Consent to Discharge' under the Water Industry Act 1991.

However there are certain non-domestic discharges which Anglian Water considers are more appropriately and efficiently controlled outside of the formal consenting process.

This RPS encompasses the discharge of used water from the routine cleaning of retail and office premises. It does not include the heavy washing of contaminated buildings or premises used in manufacture.

### **Our Approach**

Anglian Water considers such non-domestic discharges to be in a low risk category, and as such we will not pursue an application for a 'Consent to Discharge' (Form G/02) subject to the following discharge conditions being met;

- the discharge must be made to the foul sewer system.
- no neat chemicals should be discharged

However, even if these conditions are met, the discharge is subject to certain regulatory rules. Section 111 of the Water Industry Act 1991 makes it an offence to discharge anything to a sewer which will adversely impact on the sewerage network or water recycling centre treatment processes. Any discharge not covered by a trade effluent consent is subject to this part of the Act.

### **Enforcement**

In not pursuing an application for a Consent we will not normally take enforcement action unless the discharge has caused, or is likely to cause, impact on public health, Anglian Water's operations, or the environment.

### **What we expect from you**

If you are in any doubt about the information contained in this document and its applicability to your discharge or you have any further queries you must talk to your Retailer. You must also tell them of any changes, such as an alteration to the volume of effluent you produce or the nature and composition of your discharge.

### **What you can expect from us**

If you contact your Retailer we will confirm whether or not your discharge is covered by this Regulatory Position Statement.