



SELF-LAY OF WATER MAINS AND SERVICES PROCESS

 What needs to be completed by you

 What needs to be completed by us

Please submit your full application form and design deposit.

You can choose to self-lay:

- Mains & mains connections
- Services only
- Mains & services

We will acknowledge your application within five days *

Self-lay services only

Self-lay mains & mains connections/
mains & services

A quotation and self-lay agreement will be sent to you within 28 days*

Under 500 plots?

Over 500 plots?

A quotation and self-lay agreement will be sent to you within 28 days*

A quotation and self-lay agreement will be sent to you within 42 days* or as agreed with you

Please sign the self-lay agreement

Your self-lay provider can complete the construction of the works

Your self-lay works must pass satisfactory pressure, disinfectant, cleansing and water sample testing.



We can then connect your self-lay works to our existing network at an agreed time



We will carry out a joint site inspection with your self-lay provider



Once we are satisfied that the works have been commissioned and completed properly, you will be issued with a Vesting Certificate



**Water mains:
Adoption
Completion Certificate issued**



The defects liability period commences for one year

Service pipes:

The defects liability period commences for one year

** Unless specified, Day 1= The day after receipt of full application form and payment*

