

8am-8pm Monday to Friday, 8am-4pm Saturday.

Emergency? 03457 145 145

Lines open 24 hours a day





# We're making good progress on our Barton Road work

As you might know, we're repairing two damaged sewer pipes and two manholes on Barton Road. Our team's making good progress and **we're now 46% of the way through**.

We're busy on site seven days a week and working extended hours, so we can get our work done as quickly and safely as we can. We couldn't work at the weekend due machinery breaking down, but we're still on track to reopen the road by 19 March.

### What have we done so far?

To get ready for the repair, we first needed to safely reach and check all the underground services. That meant digging a very large hole on Barton Road - around 16 metres long and 6 metres deep, roughly the size of an average basketball court!

Because the ground in this area is very soft, we drilled 488 small holes around the excavation and injected 22 tonnes of geopolymer to stabilise it. Once this was complete, we rebuilt the road surface so it's ready for the heavy machinery we need for the next stage of our work.

After this, we carried out two types of ground testing, including a borehole test and a dynamic cone probe test. These confirmed the stabilisation worked as we hoped.

The pipes underneath the road are still damaged, so the temporary overpumping pipes will stay in place to protect the environment and keep everything running safely while we work.

We're also working closely with CityFibre so that we can work smarter by allowing them to install new broadband cables at the same time. This will stop the need for them to close the road again separately and reduce disruption for your community.

## What's happening next?

We now need to create a new excavation so we can reach the depth of the two sewer pipes and rebuild the two manholes.

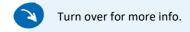
# How can you find out more?

Every Monday lunchtime we share a brand new summary of that week's progress on our dedicated webpage.

Just visit: anglianwaterproject.com/ Barton-Road

Or simply scan the QR code with your phone's camera.





So our teams can work safely inside the hole, we need strong supports around the outside to hold the weight of the surrounding earth and stop it collapsing. These supports are called 'sheet piles'. The next part of our work will be to install them using 'a push method' – this means we can push the piles into the ground while minimising disruption to anyone who lives nearby.

Once the sheet piles are in, we'll begin digging down to around 5.7 metres. This part of the work will take up to four weeks, and we'll carry out more injections if needed to help manage the groundwater.

When we reach the full depth, we'll start rebuilding the manholes and repairing the sewer pipes. After that, we'll rebuild the road and path ready for it to reopen on 19 March.

### Christmas break

With the festive period approaching, both our hard-working site team and our very patient neighbours deserve a break. Our site will close from Friday 19 December and reopen on Monday 5 January.

The road will need to stay closed during this time because it isn't safe to reopen it while this work is under way.

We're really grateful for how understanding everyone has been. We hope you enjoy a peaceful Christmas and a happy New Year.

#### Other work in and around Wisbech

We're undertaking a £348 million investment to upgrade water pipes across the East of England, with a significant amount planned in and around Wisbech. Because the network here is older, it's likely that further bursts may happen while our improvements are under way.

We've already dealt with an unexpected burst on Leverington Common which our teams fixed, before reopening the road as quickly as they could. The closure also affected the diversion route for Barton Road - we're really sorry for the extra disruption this caused.

But this is exactly why so much investment is being focused in the area. We're doing everything we can to reduce leaks, improve resilience and keep water flowing reliably for many years to come.

### How can you find out more?

We're on track to complete the work on Barton Road by 19 March 2026. To keep you updated, we share a fresh summary of the week's progress every Monday lunchtime on our dedicated webpage. Just head to **anglianwaterproject.com/Barton-Road.** There you'll not only find our regular weekly updates on our progress, but also more details about our work and some Frequently Asked Questions.

If you still need to speak to us, you can get in touch by emailing **onealliancecustomer@anglianwater.co.uk** or by calling us on **03457 145 145.** Just mention the reference number **66826776** when you get in touch.

Many thanks,

Chloe Bailey Customer Experience Specialist



