

From: EIR
Sent: 01 August 2025 09:16
To: [REDACTED]
Subject: [REDACTED]

Dear Requester

Thank you for your request for information about discharges into the River Ore and River Deben, which we received on 14 July 2025. Your request has been considered under the Environmental Information Regulations 2004 (EIR).

You requested:

1. An update on what any recent discharge into the River Ore has been
2. information on a 41 hour EDM activation on the River Deben

EIR Response: Provision of Requested Information

Item 1 is held by Anglian Water and is reasonably accessible.

Information on recent discharges can be found on our website [What we're doing to improve your local rivers & coastline](#)

Item 2 is held by Anglian Water and has been provided below.

I can confirm that the 41 hour spill recorded at Woodbridge Quayside TPS on the Deben was not accurate. There was an approximately 7 hour spill starting at around 1345 on the 6th July. The float used to record the start and stop of a storm overflow event got stuck on a newly installed screen into the 'on' position following this discharge causing it to continue to record after the discharge had stopped. A technician attended the site on the 7th July and confirmed that there was no evidence of an ongoing discharge. On the 8th July this float was repositioned to avoid this incident from reoccurring and is back in the 'off' position. My apologies for any inconvenience this may have caused.

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If you are unhappy with the service you have received in relation to your request and wish to request an internal review, you should email EIR@anglianwater.co.uk or write to:

Legal Director, Anglian Water Services, Lancaster House, Lancaster Way, Ermine Business Park, Huntingdon PE29 6XU

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF

If you have any queries about this email, please contact us via EIR@anglianwater.co.uk.

Yours sincerely

EIR Team

Anglian Water Services Limited

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