



Anglian Water Services Limited

Statement of Assurance for 2018/19 Customer Charges relating to Woods Meadow, Northstowe Phase 1 and Wynard Insets

I. Requirements for this Assurance Statement

In its charging rules for 2018/19 Ofwat sets out that it requires in relation to new appointments a statement from the Board:

- of compliance with legal obligations in relation to charging;
- of the impact assessment and handling strategies in relation to the Company's charges scheme;
- as to the accuracy of the Company's charges scheme;
- on the process that the Company has followed in engaging with customer representatives on the charges scheme;
- that the levels of service are at least comparable to the previous appointee's charges scheme;
- that prices do not exceed those in the previous appointee's charges scheme for similar services; and
- that prices are equivalent to those specified in the new appointees application for each individual appointment or variation area.

II. How the Requirements have been met

In line with prior year's charges schemes for our new appointments and as specified in our application for each appointment, we have reflected in our 2018/19 Charges Scheme the levels of charge and service for each respective customer group that have been set out in the previous appointees charges scheme as published for 2018/19.

Management has reviewed the Essex & Suffolk Water, the South Staffordshire PLC (in relation to Cambridge Water) and the Northumbrian Water Charges Schemes for 2018/19.

It has also reviewed the Statement of Significant Change for South Staffordshire Water PLC and Northumbrian Water Limited.

Therefore in relation to the Woods Meadow, Wolseley and M S Oakes Business Parks, Oulton, Suffolk ("Woods Meadow"), the Northstowe Phase 1 and the Wynard Insets, the Board can confirm that, to the best of its knowledge, the following statements are true:

- a) The Charges Scheme have been prepared in accordance with the Company's legal obligations relating to customer charging;

- b) The effect of the charges on our customers' bills is reasonable;
- c) The information contained in the Charges Scheme is accurate;
- d) The Consumer Council for Water ("CC Water") has been consulted on our approach to charging customers respectively according to the appropriate Essex and Suffolk, Cambridge Water and Northumbrian Water tariff applicable at the time;
- e) The Charges Scheme offers levels of service at least comparable to those set out in the Charges Scheme of Essex & Suffolk Water, Cambridge Water and Northumbrian Water respectively;
- f) The Charges Scheme offers prices that do not exceed those set out in the Charges Scheme for Essex & Suffolk Water, Cambridge Water and Northumbrian Water respectively; and
- g) The Charges Scheme offers prices equivalent to those specified in our inset appointment applications.

II. Board Approval

The Board acknowledges its responsibilities in relation to the development of the Customer Charges Scheme.

The Board delegated authority to the Regulation Director to approve the charges for Woods Meadow, Northstowe and Wynyard, and this statement of assurance, at the meeting held on 22 November 2017.



Alex Plant, Regulation Director