## love every drop anglianwater

## Revised Draft WRMP24 Technical Document

# Water Resource Zone summaries









# 1. Introduction

### **1.1 About our company**

Anglian Water is the largest water and wastewater company in England and Wales geographically, cover 20% of the land area. We operate in the East of England, the driest region in the UK, receiving two-thirds of the national average rainfall each year; that's approximately 600mm. Our region has over 3,300km of rivers and is home to the UK's only wetland national park, the Norfolk Broads. Between 2011 and 2021, our region experienced the highest population increase in England. De this, we are still putting less water into our network than we did in 1989.

### **1.2 Planning for the long term**

# Our company Purpose is "to bring environmental and social prosperity to the region we serve through commitment to Love Every Drop".

This purpose is at the heart of our business, having been enshrined in our Articles of Association in 2019 Central to delivering this purpose is planning for the long term; one of the strategic planning framework use to achieve this is the Water Resources Management Plan (WRMP), which details how we will ensure resilient water supplies to our customers over the next 25 years. A WRMP looks for low regret investment for our region, giving flexibility to adapt to future challenges and opportunities such as technological advances, climate change, demand variations, and abstraction reductions.

### **1.3 What is a Water Resources Management Plan**

We produce a WRMP every five years. It is a statutory document that sets out how a sustainable and see supply of clean drinking water will be maintained for our customers. Crucially it takes a long-term view over 25 years, allowing us to plan an affordable, sustainable pathway that provides bene

our customers, society and the environment.

Our previous WRMP, WRMP19, had an ambitious twin track strategy, combining an industry leading smatrix meter roll out and leakage ambition with a strategic pipeline across our region, bringing water from areas surplus to areas of deficit.

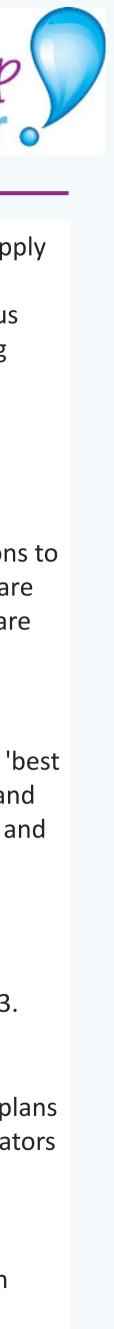
This WRMP focusses on the period 2025 to 2050, and is known as WRMP24. We have developed it by following the Water Resources Planning Guideline (WRPG), as well as other relevant guidance, in order meet statutory requirements.

### **1.4 Developing our WRMP**

Our WRMP24 has been progressed following processes detailed in the WRPG. We start by determining extent of the challenges we face between 2025 and 2050.

# love every drop

	We achieve this by developing forecasts to establish the amount of water available to use (supp
ring	forecast) and the amount of water needed (demand forecast) in our region.
-	When these forecasts are combined, a baseline supply-demand balance is created. This tells us
	whether we have a surplus of water or a deficit, establishing our water needs for the planning
	period. An appraisal for both demand management options and supply-side options is
espite	undertaken.
	We environmentally assess both demand management and supply-side options so we can
	understand their potential environmental impacts and what could be put in place to mitigate
	them.
nour	The next step is for the water savings associated with the chosen demand management options
loui	be added into our baseline supply-demand balance to determine if our region's water needs are
9.	met. If the demand management options savings do not solve the need, supply-side options are
s we	added into the modelling process and solution development.
e	
ents	1.5 Best value plan
	To ensure we developed the right solution for our region's water needs, we have focussed on 'b
	value'. To us, best value is looking beyond cost and seeking to deliver a benefit to customers and
	society, as well as the environment, whilst listening and acting on the views of our customers ar
	stakeholders.
cure	
curc	1.6 Our revised draft WRMP24
efit to	Our best value plan, the revised draft WRMP24, has been produced following a public
	consultation on our draft WRMP24. This consultation ran from December 2022 to March 2023.
art	
as of	1.7 Strategic context of the revised draft WRMP24
as 01	Our revised draft WRMP24 aligns with our Purpose, as well as internal and external strategic pla
	and initiatives. We have worked collaboratively with internal and external stakeholders, regulate
to	and other water abstractors to achieve this.
10	
	1.8 Guide to our draft WRMP24 submission
	Our final submission comprises a non-technical customer and stakeholder summary, our main
the	report and nine technical supporting documents and non-technical supporting documents.
ine ine	report and time teermeer supporting documents and non-teermeer supporting documents.



# Introduction

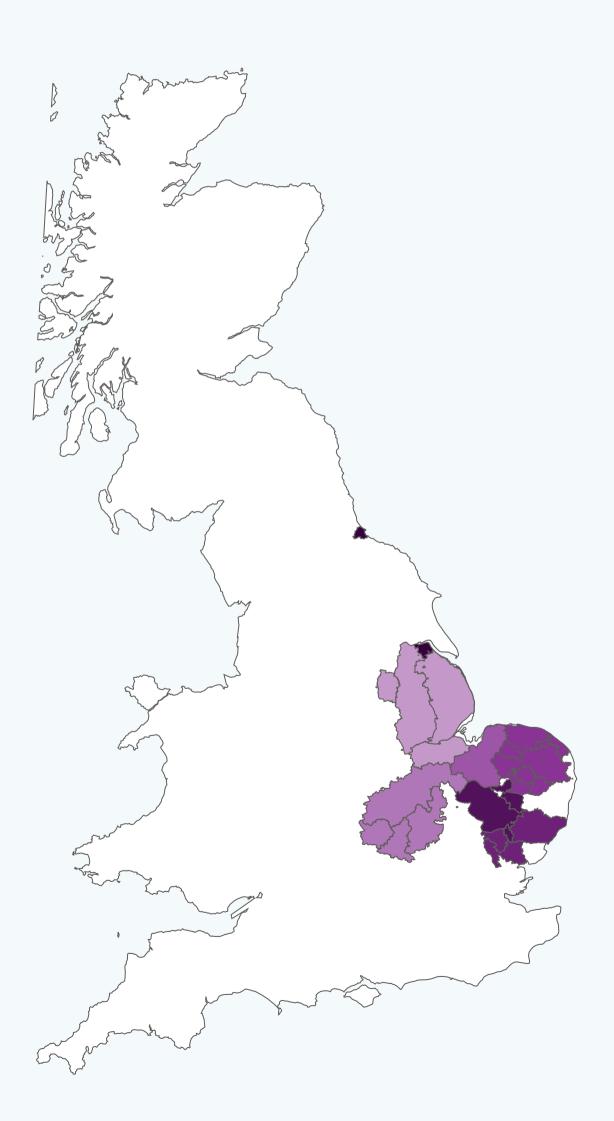
**1.9** This report is concerned with the WRMP24 water resource zone summaries non-technical supporting document. The report summarises key supply and demand data for the 27 Water Resource Zones (WRZs) characterised in the WRMP24.

These WRZs have been grouped by region according to our problem characterisation analysis.

Resource Zone	Area
Suffolk Ixworth	Cambridgshire & West Suffolk
Suffolk Sudbury	Cambridgshire & West Suffolk
Suffolk Thetford	Cambridgshire & West Suffolk
Suffolk West & Cambs	Cambridgshire & West Suffolk
Essex Central	East Suffolk & Essex
Essex South	East Suffolk & Essex
Suffolk East	East Suffolk & Essex
Fenland	Fenland
Hartlepool	Hartlepool
Lincolnshire Bourne	Lincolnshire & Nottinghamshire
Lincolnshire Central	Lincolnshire & Nottinghamshire
Lincolnshire East	Lincolnshire & Nottinghamshire
Lincolnshire Retford and Gainsborough	Lincolnshire & Nottinghamshire
Norfolk Aylsham	Norfolk
Norfolk Bradenham	Norfolk
Norfolk East Dereham	Norfolk
Norfolk East Harling	Norfolk
Norfolk Happisburgh	Norfolk
Norfolk Harleston	Norfolk
Norfolk North Coast	Norfolk
Norfolk Norwich & the Broads	Norfolk
Norfolk Wymondham	Norfolk
Ruthamford Central	Ruthamford
Ruthamford North	Ruthamford
Ruthamford South	Ruthamford
Ruthamford West	Ruthamford

# love every drop

### Anglian Water WRMP24 water resource zones





## **2. Strategic Overview**

East Suffolk & Essex

### **2.1Strategic risk and issues**

East Suffolk and Essex will benefit from additional connectivity provided by our AMP7 strategic grid investments. The area experiences significant pressures from growth and climate change in the baseline scenario, resulting in significant deficits.

There is uncertainty over the growth associated with new towns, which is excluded from LAUA plans (and consequently the baseline scenario). Population and property growth forecasts have been based upon our most recent assessment of Local Authority planning projections (with a theoretical uplift for strategic growth in the Oxford/Cambridge region where appropriate).

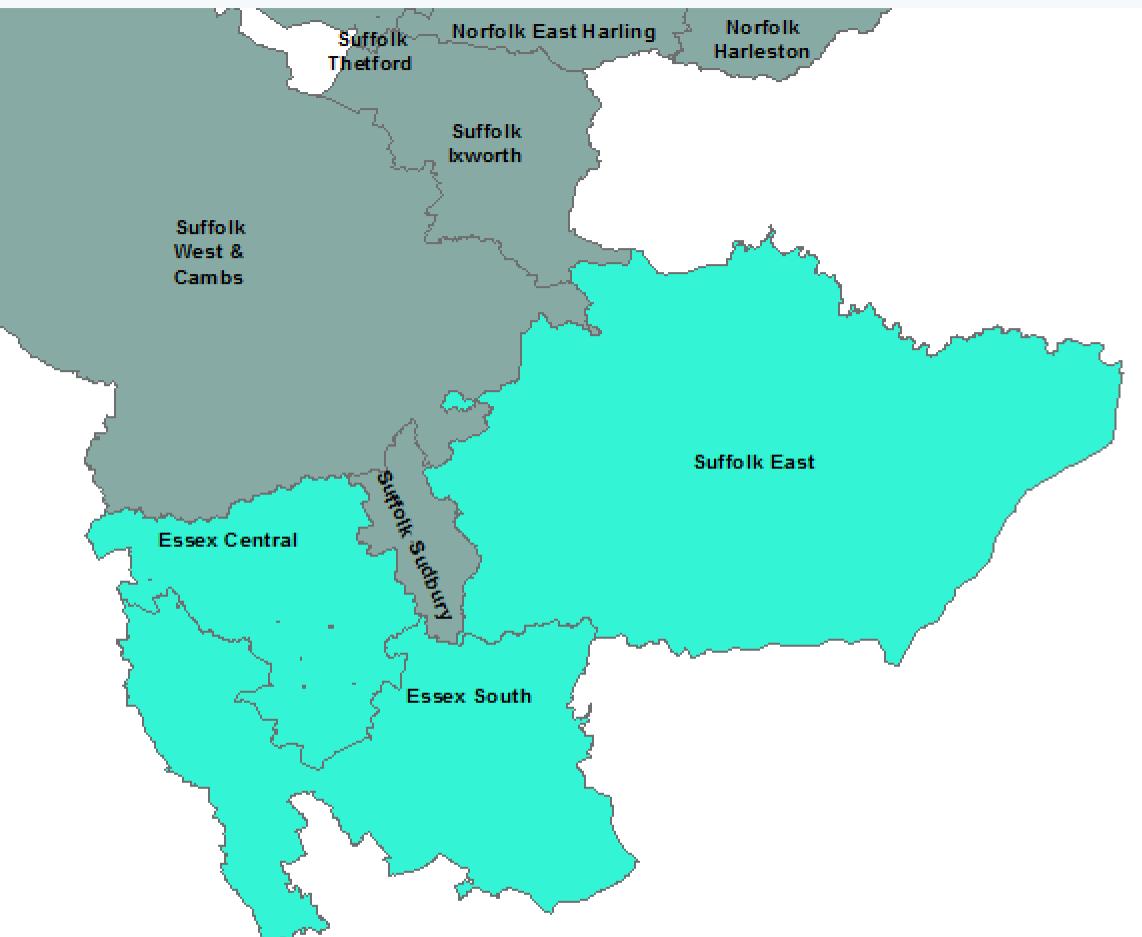
The area is vulnerable to extreme drought, particularly at Ardleigh and Alton reservoirs.

Without additional mitigation there is potential for sustainability reductions to increase baseline scenario deficits in Environmental Destination scenarios. The impact of the Enhanced scenario is particularly large. Vulnerable catchments include East Suffolk and North Essex

Options available for this area include desalination, water reuse, and strategic transfers.

### Choose area

### **Figure 1 Problem Characterisation Area**



Cambridgshire & West Suffolk	Fenland	Lincolnshire & Nottinghamshire	Ruthamford
East Suffolk & Essex	Hartlepool	Norfolk	



## **3. Deployable Output summary** DYAA

### **Suffolk East**

### **3.1 Resource Zone geography: Suffolk East:**

The East Suffolk WRZ covers an area of 1241 sq. km. The East Suffolk WRZ extends inland from Stour, Orwell and Deben estuaries and includes the supply systems for Ipswich, Felixstowe, Hadleigh, Stowmarket and Woodbridge. Supplies in the WRZ are obtained from a combination of sources that include groundwater abstracted from the Suffolk and Essex Chalk aquifers and surface water which is pumped from the River Gipping into Alton Water reservoir.

### 3.2

Baseline deployable output (including 1:500 drought): 68.7 Ml/d

**Deployable output reductions** 

Restoring sustainable abstraction (recent actual average): -4.3 MI/d

Reductions to achieve environmental destination (BAU+): -14.3 Ml/d by 2040.

Climate change: -0.2 Ml/d by 2050.

Baseline deployable output reduces by a total of -18.7 Ml/d by 2050 a reduction of 27.3%.

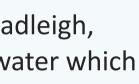
3.3 The baseline Deployable Output data presented in this section represents the Environment Agency's preferred sustainability reduction licence cap scenario. This includes recent actual average caps to time limited licences in 2022-24 and caps to all other permanent licences by 2030. The impact of 1:500 drought resilience has also been applied from 2025 rather than the preferred scenario of 2039/2040. These factors apply to the baseline forecast only. For the final plan forecast we have applied our best value scenario for licence caps, which was developed following an iterative process to deliver licence caps as early as possible. The transition to 1:500 drought resilience occurs in 2039/40 in the final plan forecast. Further information is available in the WRMP24 Decision Making technical supporting document, section 6.

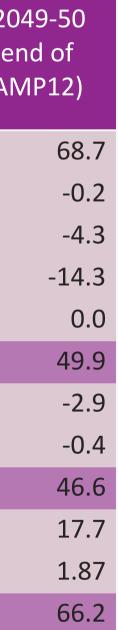


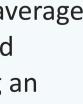
	-				
	2029-30 (end of AMP8)	2034-35 (end of AMP9)	2039-40 (end of AMP10)	2044-45 (end of AMP11)	2( (e Al
DO pre forecast changes	68.7	68.7	68.7	68.7	
Change in DO due to climate change	-0.2	-0.2	-0.2	-0.2	
DO reductions to restore sustainable abstraction	-4.3	-4.3	-4.3	-4.3	
DO reductions for Environmental Destination	0.0	0.0	0.0	-14.3	
Change in DO from drought measures	0.0	0.0	0.0	0.0	
Final DO	64.3	64.2	64.2	50.0	
Raw water losses (-ve)	-2.9	-2.9	-2.9	-2.9	
Outage Allowance (-ve)	-0.4	-0.4	-0.4	-0.4	
WAFU (own sources)	60.9	60.9	60.9	46.7	
Net Transfers	4.7	6.3	4.3	18.0	
Other benefits	6.14	3.75	1.87	1.87	
Total Water Available for Use	71.8	71.0	67.1	66.6	

### Table 3: supply characteristics (all values are MI/d)









 $\bigcirc$ 

## 4. Population & Housing

### **Suffolk East**

**4.1** Over the WRMP period, population in Suffolk East is set to increase from 339160 in 2025 to **377823** in 2049-50 - this is an increase of **11.4 %** over the 25 years.

### Table 4a: Population totals (cumulative) by AMP

Year	Total Populatio (000s)
2029-30 (end of AMP8)	348
2034-35 (end of AMP9)	355
2039-40 (end of AMP10)	361
2044-45 (end of AMP11)	369
2049-50 (end of AMP12)	377

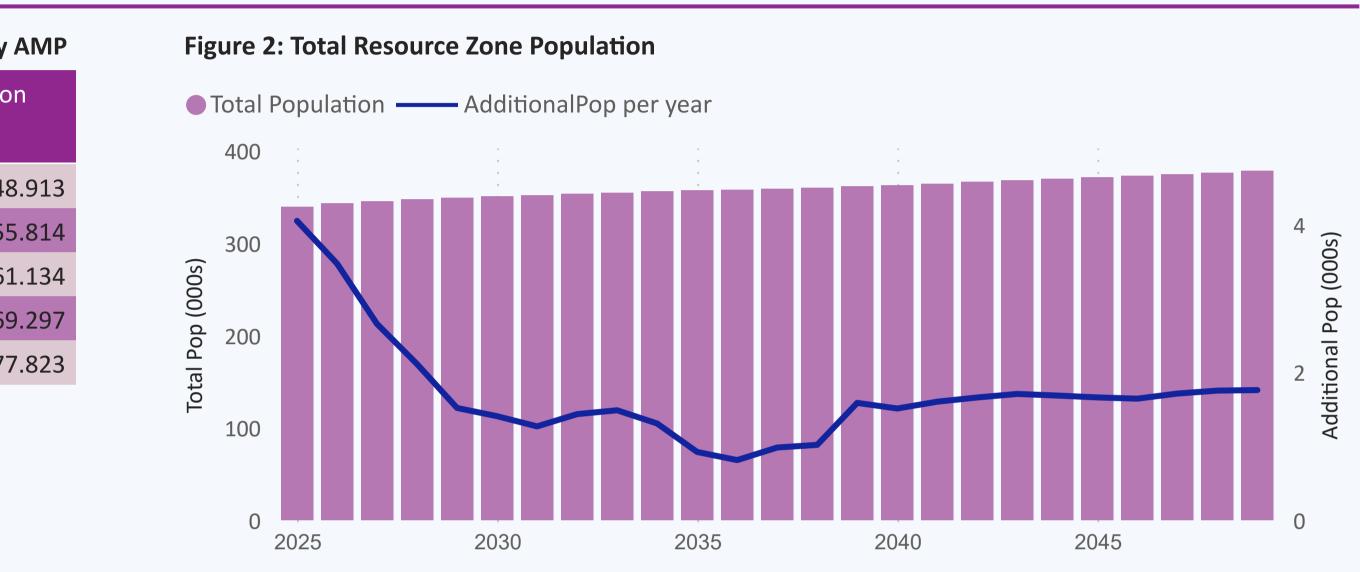
**4.2** Over the WRMP period, property numbers in **Suffolk East** are set to increase from **144263** in 2025 to **170565** in 2049-50 - this is an increase of 18.2 % over the 25 years.

### Table 4b: Property totals (cumulative) by AMP

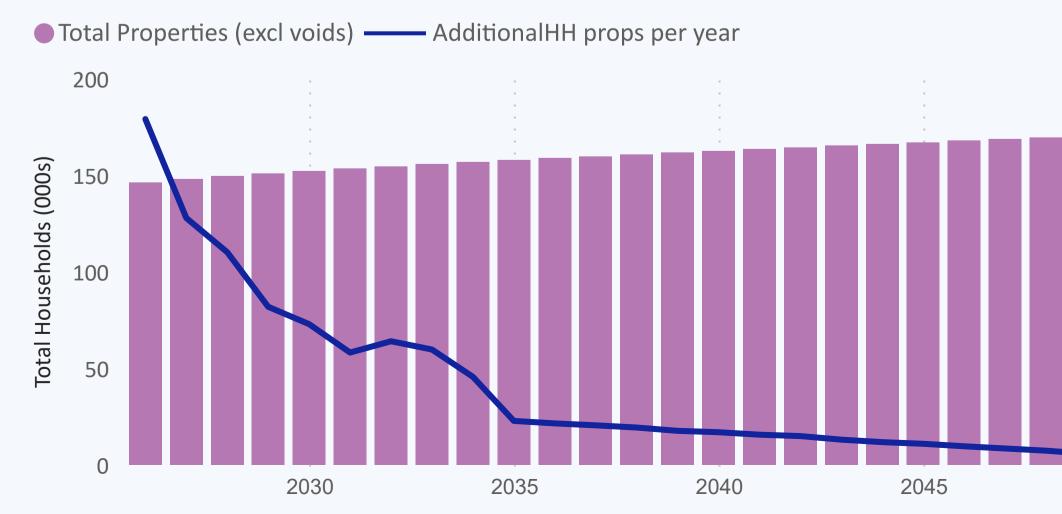
Year	Total Properties- excl voids (000s)
2029-30 (end of AMP8)	150.956
2034-35 (end of AMP9)	157.058
2039-40 (end of AMP10)	161.768
2044-45 (end of AMP11)	166.272
2049-50 (end of AMP12)	170.565

# love every drop





### Figure 3: Total Resource Zone Properties (excl. voids)

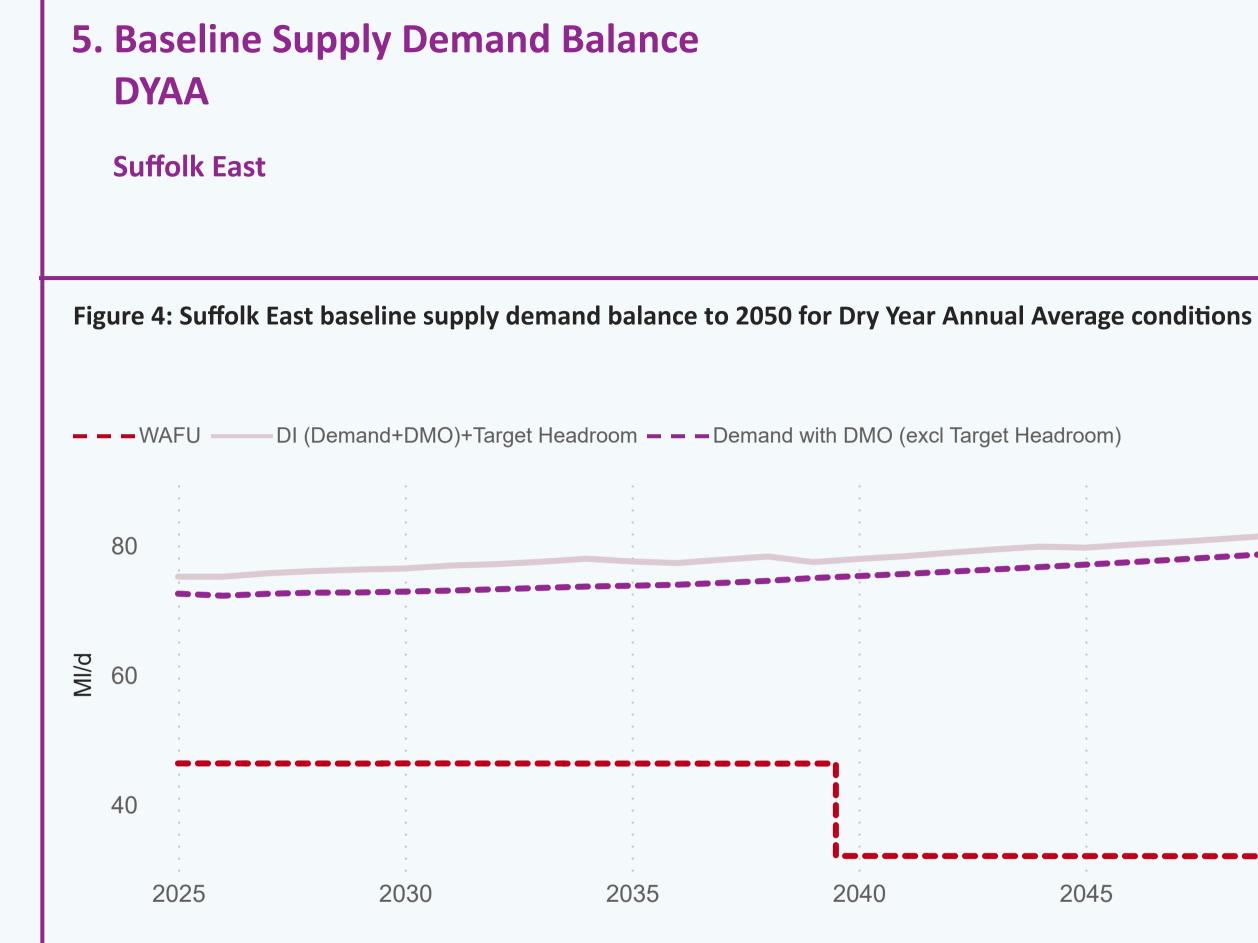












### Table 5a: Baseline supply demand balance 2025 - 2050 for DYAA conditions

	2025-26 (start of AMP8)	2029-30 (end of AMP8)	2034-35 (end of AMP9)	2039-40 (end of AMP10)	2044-45 (end of AMP11)	2049-50 (end of AMP12)
Water Available For Use	61.0	60.9	60.9	60.9	46.7	46.6
Net Transfers	-14.6	-14.6	-14.6	-14.6	-14.6	-14.6
Total Water Available For Use	46.4	46.4	46.4	46.4	32.1	32.1
Distribution Input	72.6	72.7	73.7	75.0	76.7	78.7
Target Headroom	2.6	3.5	4.3	2.5	3.1	2.8
Supply Demand Balance	-28.8	-29.9	-31.6	-31.1	-47.7	-49.4







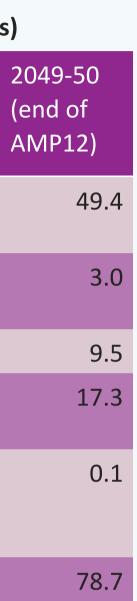
Table 5b: Baseline demand forecast (without preferred demand management options)

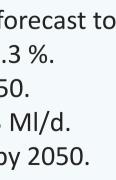
	2025-26 (start of AMP8)	2029-30 (end of AMP8)	2034-35 (end of AMP9)	2039-40 (end of AMP10)	2044-45 (end of AMP11)	
Water delivered measured household	40.6	42.4	44.2	46.2	47.9	
Water delivered unmeasured household	7.0	5.9	4.9	4.0	3.3	
Total Leakage	9.3	9.3	9.4	9.4	9.4	
Water delivered measured non-household	16.2	15.6	15.7	15.9	16.5	
Water delivered unmeasured non- household	0.1	0.1	0.1	0.1	0.1	
Distribution Input	72.6	72.7	73.7	75.0	76.7	

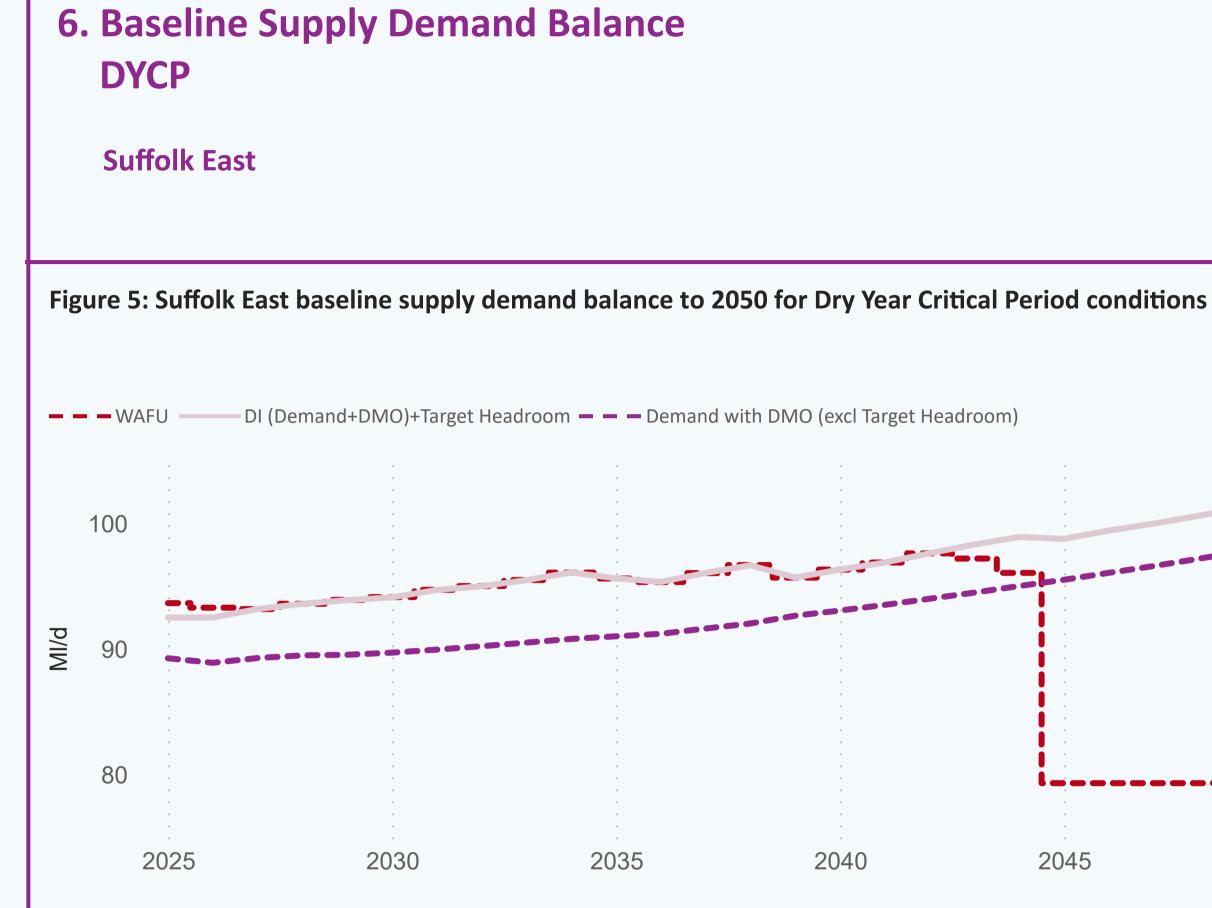
### 5.1 DYAA BL supply demand summary: Suffolk East

Baseline Supply Demand Balance: This zone will go into deficit immediately (under the preferred baseline scenario - as described in section 3.3).

- Demand Forecast: Baseline household demand (measured and unmeasured) is forecast to change from 47.5 MI/d in 2025 to 52.4 MI/d in 2050, a percentage change of 10.3 %.
- Baseline Leakage: is forecast to change from 9.3 Ml/d in 2025 to 9.5 Ml/d by 2050.
- Baseline Non-Household demand: is expected to change from 16.2 Ml/d to 17.3 Ml/d.
- Baseline Distribution Input: is expected to change from 72.6 MI/d to 78.7 MI/d by 2050.







### Table 6a: Baseline supply demand balance 2025 - 2050 for DYCP conditions

	2025-26 (start of AMP8)	2029-30 (end of AMP8)	2034-35 (end of AMP9)	2039-40 (end of AMP10)	2044-45 (end of AMP11)	2049-50 (end of AMP12)
Water Available For Use	96.1	96.1	96.1	96.1	96.1	93.9
Net Transfers	-2.5	-2.2	0.0	-0.4	-0.1	-14.6
Total Water Available For Use	93.6	93.9	96.1	95.7	96.1	79.3
Distribution Input	89.3	89.5	90.8	92.7	95.0	97.8
Target Headroom	3.2	4.3	5.3	3.0	3.9	3.5
Supply Demand Balance	1.2	0.0	0.0	0.0	-2.9	-21.9





Table 6b: Baseline demand forecast with DYCP conditions (without preferred demand management options)

	2025-26 (start of AMP8)	2029-30 (end of AMP8)	2034-35 (end of AMP9)	2039-40 (end of AMP10)	2044-45 (end of AMP11)	2 (( A
Water delivered measured household	51.3	53.7	56.2	58.8	61.4	
Water delivered unmeasured household	9.2	7.8	6.4	5.3	4.4	
Total Leakage	9.3	9.3	9.4	9.4	9.4	
Water delivered measured non-household	19.9	19.2	19.3	19.6	20.3	
Water delivered unmeasured non-household	0.1	0.1	0.1	0.1	0.1	
Distribution Input	89.3	89.5	90.8	92.7	95.0	

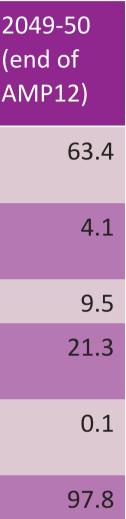
### 6.1 DYCP BL supply demand summary: Suffolk East

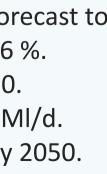
Baseline Supply Demand balance: This zone is expected to go into deficit by 2034

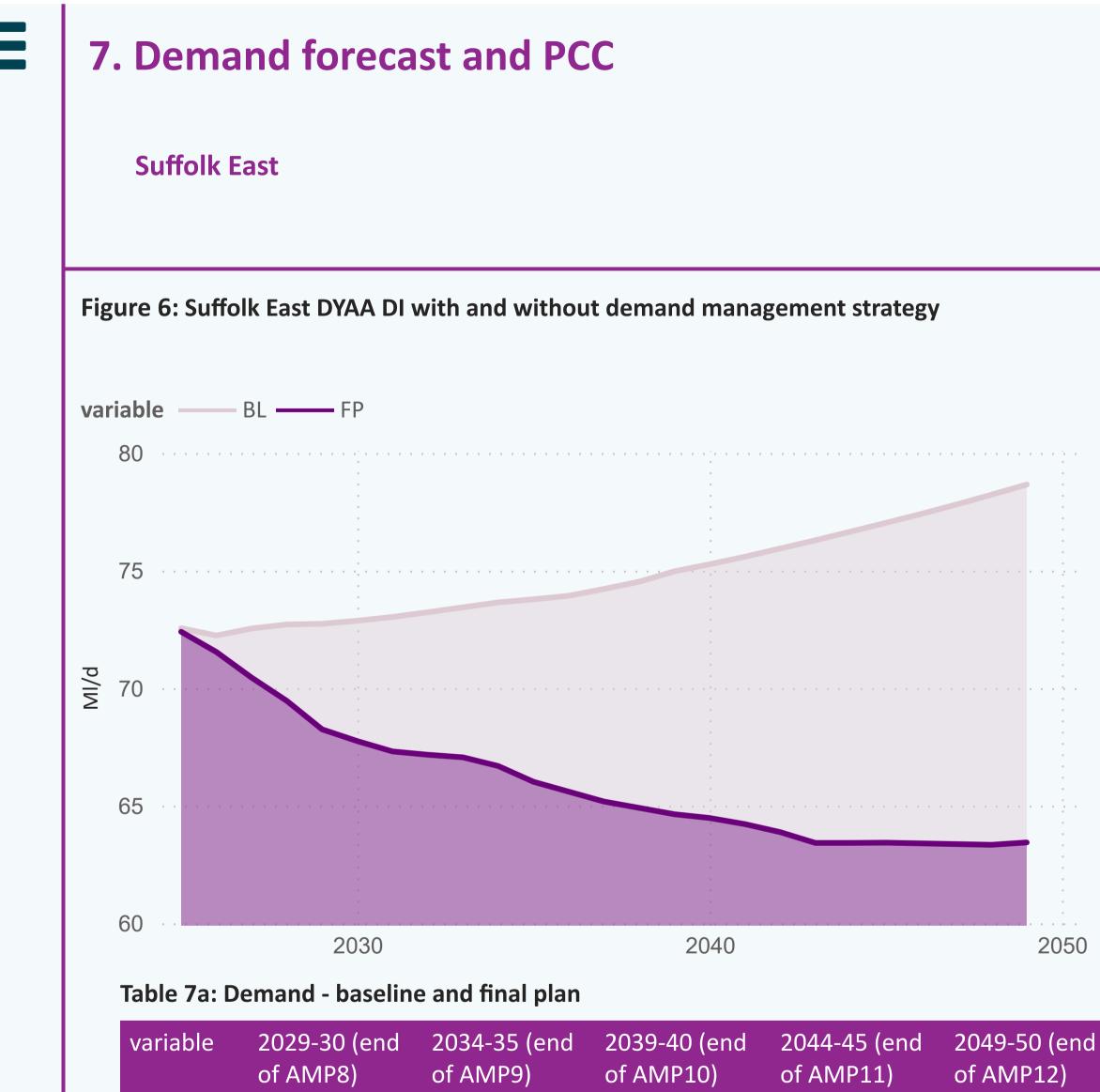
- Demand Forecast: Baseline household demand (measured and unmeasured) is forecast to change from 60.5 MI/d in 2025 to 67.5 MI/d in 2050, a percentage change of 11.6 %.
- Baseline Leakage: is forecast to change from 9.3 Ml/d in 2025 to 9.5 Ml/d by 2050.
- Baseline Non-Household demand: is expected to change from 19.9 Ml/d to 21.3 Ml/d.
- Baseline Distribution Input: is expected to change from 89.3 MI/d to 97.8 MI/d by 2050.

**Nb.** 'Deficit' is one outcome of the calculation WAFU minus Distribution Input (including Target Headroom).









BL	72.7	73.7	75.0	76.7	78
FP	68.3	66.7	64.6	63.4	63



### love every a anglianwate

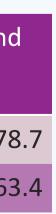
### 7.2 Demand Suffolk East (see Table 7a)

Baseline demand is expected to increase from 72.6 (MI/d) in 2025 to 78.7 (MI/d) in 2050. With demand management options in place, demand is expected to be 63.4 (MI/d).

### 7.1 PCC Suffolk East (see Table 7b)

Per Capita Consumption (PCC) in the base year 2025/26 is 129.7 (l/h/d) measured and 157.2 (l/h/d) unmeasured.

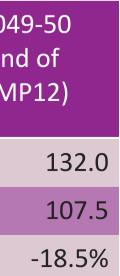
The weighted average PCC (I/h/d) comes in at 133.0 (I/h/d) in 2025/26. This is forecast to fall to 107.5 (I/h/d) in the Final Plan forecast as demand management option savings are realised and customers switch from unmeasured to measured status



### Table 7b: DMO strategy Final Plan

	2029-30 (end of AMP8)	2034-35 (end of AMP9)	2039-40 (end of AMP10)	2044-45 (end of AMP11)	204 (en AM
BL demand forecast(DYAA)	131.3	130.9	131.9	131.9	
FP demand forecast(DYAA)	122.5	118.0	113.3	109.2	
% change BL to FP	-6.7%	-9.9%	-14.1%	-17.2%	







 $\bigcirc$ 

### 8. Demand management options

### **Suffolk East**

### 8.1 Regional overview:

Across the entirety of the Anglian Water region our demand management strategy will comprise three strongly interlinked programs:

### Water metering program:

• We intend to complete our current smart meter rollout which will replace our entire meter stock over 10 years (2 AMPs), noting that 1.1M smart meters will be installed across Anglian Water by 2025. The information resulting from 'smart metering' will help inform our customers regarding their water usage and will assist in our ability to influence this behaviour. It will also help with our ability to detect leakage, significantly reducing plumbing losses and customer supply pipe leaks.

### Leakage reduction

• Our aim is to reduce leakage by more than 45MI/d from 2025 to 2050 across the whole Anglian Water area, building upon our ambitious program of leakage reduction in AMP7 (14% reduction of more than 27MI/d across the region by 2025).

### Water efficiency measures

• New technologies and interventions will help promote the careful use of water. Additional water efficiency programs will include: the promotion of 'Smart' devices; further development of our Multiutility web-portal; garden advice; support for vulnerable customers with plumbing loss and cspl; Community reward schemes. As part of our revised draft WRMP24 we have developed and included 'water efficiency visits' and leakage reduction measures for our Non-Household customers.

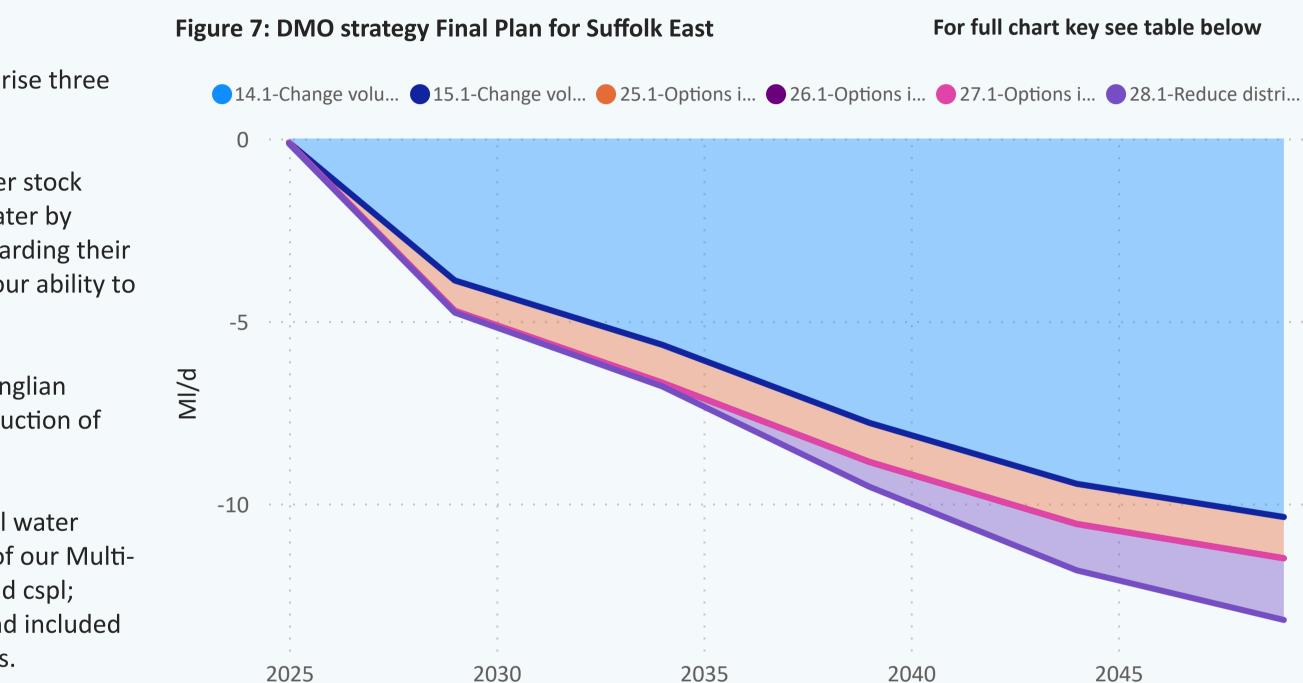
	2029-30 (end of AMP8)	2034-35 (end of AMP9)	2039-40 (end of AMP10)	2044-45 (end of AMP11)	2049-50 (end of AN
14.1-Change volume delivered to measured households( -ve)	-3.9	-5.7	-7.8	-9.5	
15.1-Change volume delivered to unmeasured households( -ve)	0.0	0.0	0.0	0.0	
25.1-Options impacting on measured Household - USPL (-ve)	-0.8	-1.0	-1.1	-1.1	
26.1-Options impacting on unmeasured Household - USPL (-ve)	0.0	0.0	0.0	0.0	
27.1-Options impacting on Void properties - USPL (-ve)	0.0	0.0	0.0	0.0	
28.1-Reduce distribution losses (-ve)	-0.1	-0.1	-0.7	-1.3	

### Table 8: DMO strategy Final Plan for Suffolk East

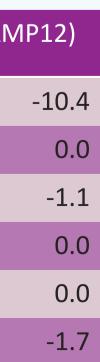


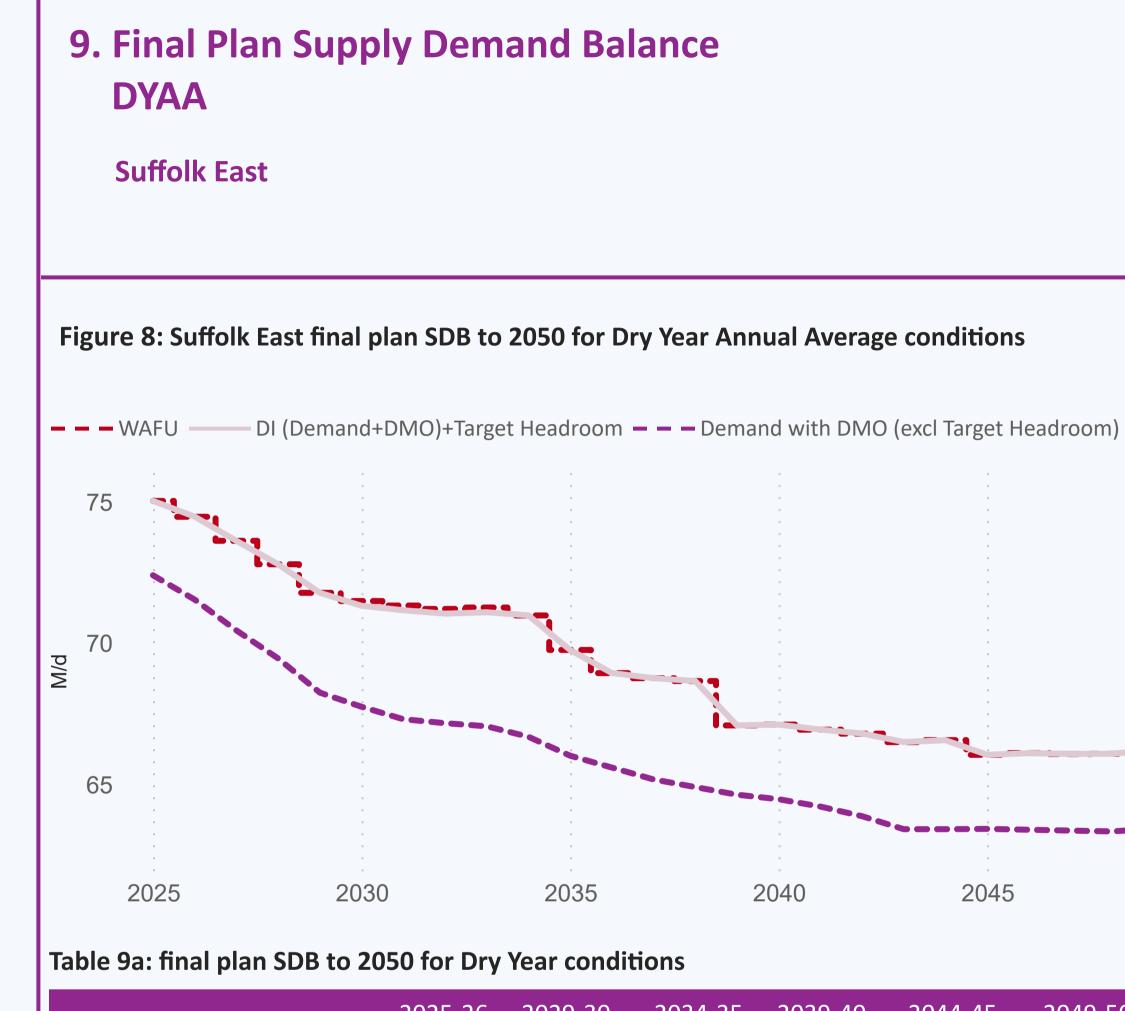






	1	1	1	1	1	1	1	
				e.	e.	e.		1
							)	
							)	





	2025-26 (start of AMP8)	2029-30 (end of AMP8)	2034-35 (end of AMP9)	2039-40 (end of AMP10)	2044-45 (end of AMP11)	2049-50 (end of AMP12)
Water Available For Use	67.1	67.1	64.7	62.8	48.5	48.
Net Transfers	7.9	4.7	6.3	4.3	18.0	17.
Total Water Available For Use	75.0	71.8	71.0	67.1	66.6	66.
Distribution Input	72.4	68.3	66.7	64.6	63.4	63.
Target Headroom	2.6	3.5	4.3	2.5	3.1	2.
Supply Demand Balance	0.0	0.0	0.0	0.0	0.0	0.

 $\bigcirc$ 





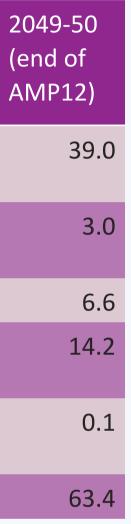
Table 9b: Final Plan demand forecast for DYAA conditions (with preferred demand management options)

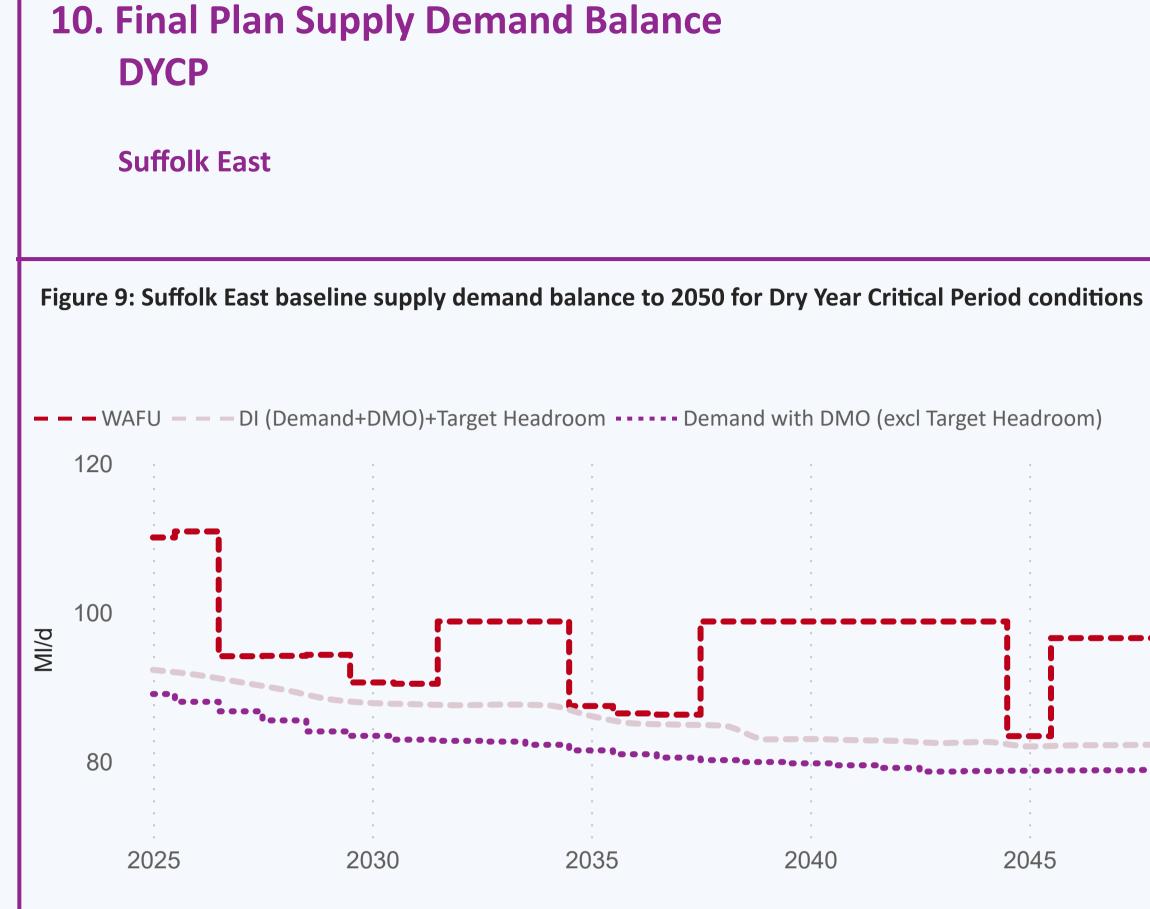
	2025-26 (start of AMP8)	2029-30 (end of AMP8)	2034-35 (end of AMP9)	2039-40 (end of AMP10)	2044-45 (end of AMP11)
Water delivered measured household	40.4	38.5	38.6	38.4	38.5
Water delivered unmeasured household	7.0	5.9	4.9	4.0	3.3
Total Leakage	9.3	8.4	8.2	7.6	7.0
Water delivered measured non- household	16.1	15.0	14.5	14.1	14.0
Water delivered unmeasured non- household	0.1	0.1	0.1	0.1	0.1
Distribution Input	72.4	68.3	66.7	64.6	63.4

### 9.1 DYAA FP supply demand summary: Suffolk East

The zone is in balance.

- Demand Forecast: Final Plan household demand (measured and unmeasured) is forecast to change from 47.4 MI/d in 2025 to 42.0 MI/d in 2050, a percentage change of -11.3 %.
- Final Plan Leakage is forecast to change from 9.3 Ml/d in 2025 to 6.6 Ml/d by 2050.
- Final Plan Non-Household demand is expected to change from 16.1 Ml/d to 14.2 Ml/d.
- Final Plan Distribution Input is expected to change from 72.4 Ml/d to 63.4 Ml/d by 2050.





### Table 10a: Final Plan supply demand balance 2025 - 2050 for DYCP conditions

	2025-26 (start of AMP8)	2029-30 (end of AMP8)	2034-35 (end of AMP9)	2039-40 (end of AMP10)	2044-45 (end of AMP11)	2049-50 (end of AMP12)
Water Available For Use	96.1	96.1	98.0	98.0	98.0	95.8
Net Transfers	14.0	-1.8	0.8	0.8	0.8	0.8
Total Water Available For Use	110.1	94.3	98.8	98.8	98.8	96.6
Distribution Input	89.1	84.1	82.3	80.0	78.8	79.1
Target Headroom	3.2	4.3	5.3	3.0	3.9	3.5
Supply Demand Balance	17.8	5.9	11.2	15.8	16.2	14.0

 $\mathbf{ \in }$ 





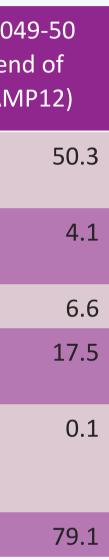
Table 10b: Final Plan demand forecast for DYCP conditions (with preferred demand management options)

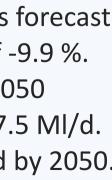
	2025-26 (start of AMP8)	2029-30 (end of AMP8)	2034-35 (end of AMP9)	2039-40 (end of AMP10)	2044-45 (end of AMP11)	20 (ei AN
Water delivered measured household	51.2	48.9	49.2	49.1	49.5	
Water delivered unmeasured household	9.2	7.8	6.4	5.3	4.4	
Total Leakage	9.3	8.4	8.2	7.6	7.0	
Water delivered measured non-household	19.9	18.5	17.8	17.3	17.3	
Water delivered unmeasured non- household	0.1	0.1	0.1	0.1	0.1	
Distribution Input	89.1	84.1	82.3	80.0	78.8	

### **10.1 DYCP BL supply demand summary: Suffolk East**

The zone is in balance.

- Demand Forecast: Final Plan household demand (measured and unmeasured) is forecast to change from 60.4 Ml/d in 2025 to 54.4 Ml/d in 2050, a percentage change of -9.9 %.
- Final Plan Leakage: is forecast to change from 9.3 Ml/d in 2025 to 6.6 Ml/d by 2050
- Final Plan Non-Household demand: is expected to change from 19.9 Ml/d to 17.5 Ml/d.
- Final Plan Distribution Input: is expected to change from 89.1 Ml/d to 79.1 Ml/d by 2050.







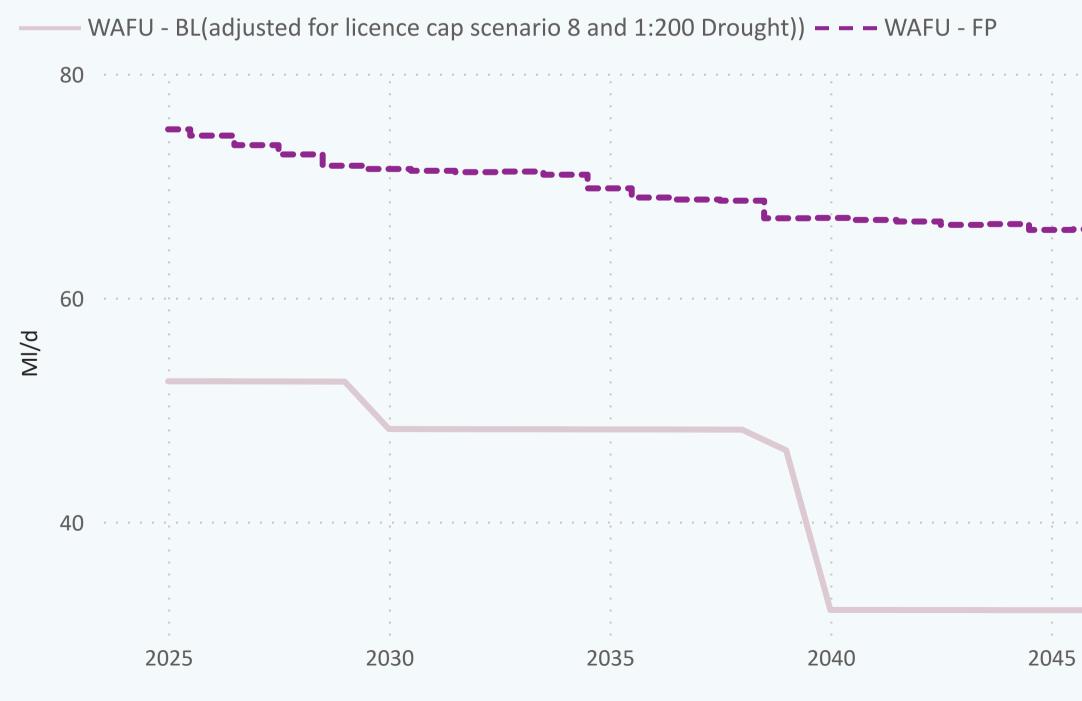
### **11. Supply Side Strategy**

### Suffolk East

### Table 11a: Total Water Available for use Baseline and Final Plan

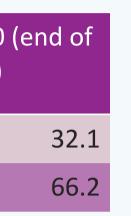
	2029-30 (end of AMP8)	2034-35 (end of AMP9)	2039-40 (end of AMP10)	2044-45 (end of AMP11)	2049-50 AMP12)
WAFU - BL	52.5	48.2	46.4	32.1	
WAFU - FP	71.8	71.0	67.1	66.6	

### Figure 10 Water Available for Use (WAFU) - baseline (BL) and final plan (FP)



# love every drop anglianwater





### **11.1 Supply side strategy options.**

For details on the feasible options list for Suffolk East WRZ please refer to the Supply-Side Option Development technical supporting document.

Table11b: P	Table11b: Preferred supply side options						
Option ID	First Option Name						
DA06	Adjustment to 1:200 drought						
EE14	Adjustment to existing potable water export						
EI15	Adjustment to existing potable water import						
LC17	Adjustment for Licence cap scenario 8						
SUE23	Suffolk East groundwater enhancement						
SUE24	Suffolk Sudbury to East Suffolk potable transfer (5 Ml/d)						
SUE25	Suffolk East WTW backwash water recovery						



