

The Common performance Indicators are:

Category	Metric	Details
Flooding	Internal flooding	Annual number of internal sewer flooding incidents normalised per 10,000 sewer connections, in line with the latest Ofwat Performance Commitment definition. The annualised figure is to be calculated using reported and forecast incidents based on 1/10, 1/20, 1/30 and 1/50 return periods.
Flooding	External (curtilage) flooding	Annual number of external sewer flooding incidents normalised per 10,000 sewer connections, in line with the latest Ofwat Performance Commitment definition. The annualised figure is to be calculated using reported and forecast incidents based on 1/10, 1/20, 1/30 and 1/50 return periods.
Water Environment	Storm overflow performance (England)	Number of storm overflows predicted to be at risk of not meeting Storm Overflow Discharge Reduction Plan (SODRP) targets and/or permit non-compliance for the relevant planning horizon. Baseline of spills is based on a minimum of 10 years' worth of time series rainfall data (2014- 2024). 10-year dataset needs to be uplifted to recognise baseline and future pressures.
Water Environment	Treatment works compliance (numeric)	Annual number of wastewater treatment works predicted to fail numeric effluent quality permit limits.
Water Environment	Treatment works compliance (descriptive at numeric sites)	Annual number of wastewater treatment works predicted to fail to meet descriptive conditions at numeric permit sites.
Water Environment	Treatment works compliance: <b>DWF</b>	Annual number of wastewater treatment works predicted to fail to meet discharge permit conditions for Dry Weather Flows.
Water Environment	Treatment works compliance: <b>FFT</b>	Annual number of wastewater treatment works predicted to fail to meet discharge permit conditions for annual Flow to Full Treatment.
Water Environment	Good Ecological and/ or Chemical Status: <b>Public sewerage</b>	Number of RNAGS (Reasons for Not Achieving Good Status / Deterioration) associated with sewerage assets discharges (including surface water networks).
Water Environment	Pollution incidents: <b>Serious</b>	Annual number of serious (Category 1 and 2) pollution incidents from sewerage undertaker sewerage assets (including public surface water networks). Excludes sludge/biosolids incidents.
Water Environment	Pollution incidents: <b>Total</b>	Annual number of pollution incidents (Category 1- 3) per 10,000km of wastewater network from SU (sewerage undertaker) sewerage assets (including surface water networks). Excludes sludge/biosolids incidents.
Economy and community	Bathing water quality	Number of current and future (if known) inland and coastal bathing waters where predicted performance of sewerage assets discharges will pose a risk to compliance with 'sufficient' quality classification and not deteriorating from current standards, with a view to increasing the number as 'good' or 'excellent'.
Economy and community	Shellfish water quality	Number of current and future (if known) designated shellfish waters where predicted performance of sewerage assets discharges will pose a risk to compliance with the microbial standard specified in the Shellfish Waters Protected Areas (England and Wales) Directions.

The Emerging performance Indicators are:

Category	Metric	Details
<b>Flooding</b>	Surface water flooding (shared responsibility)	Annual number of properties per 10,000 properties indicated as at medium (3.3%AEP - 1%AEP) and/or high (greater than 3.3%AEP) areas of risk of surface water flooding estimated from reported incidents, local models from other RMAs and/or most recent EA surface water <a href="#">flood risk maps</a> . In Wales, the flood risk maps can be found on the <a href="#">NRW website</a> . This only covers surface water flooding within companies' drainage and wastewater catchments.
<b>Water Environment</b>	Good Ecological and/or Chemical Status: <b>Urban and transport (Shared responsibility)</b>	Number of RNAGS (Reasons for Not Achieving Good Status / Deterioration) attributed to discharges of urban/highway runoff and misconnections that will not be remedied through investment by you or other organisations. This only covers runoff or connections entering companies' drainage and wastewater catchments.
<b>Water Environment</b>	Emergency overflow performance	Number of emergency overflows that operate once or more per year. <sup>4</sup>
<b>Water Environment</b>	Treatment works compliance (descriptive)	Annual number of wastewater treatment works predicted to fail to meet descriptive permits.
<b>Water Environment</b>	Groundwater pollution	Length (km) of sewer within Source Protection Zone (SPZ) 1s and 2s in Groundwater Safeguard Zones (SGZ) where there are likely risks to groundwater from sewer exfiltration.
<b>Water Environment</b>	Groundwater infiltration	Annual number of discharges during 'dry weather' caused by increase in sewer flow from groundwater infiltration.