In order to safeguard water quality and public health, it is a requirement that all private supply pipes and private mains falling into any of the following categories are disinfected and tested as detailed below, before a connection is allowed to the existing public water supply.

- Service pipes between 32mm outside diameter and 63mm outside diameter and are greater than 100m in length.
- Any pipe greater than 63mm outside diameter.
- Any pipe where there has been any ingress, such as flood water, sewage, etc, either during the laying or storage of pipework.

### Definitions

<table>
<thead>
<tr>
<th>Term</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Private supply pipe</td>
<td>The pipe between the boundary of the property or boundary stop tap and the property. This pipe is not part of Anglian Water’s infrastructure and is the responsibility of the customer.</td>
</tr>
<tr>
<td>Private main</td>
<td>A water main supplying premises beyond the boundary or beyond the water meter or stop tap. This pipe is not part of Anglian Water’s infrastructure and is the responsibility of the customer.</td>
</tr>
<tr>
<td>Anglian Water communication pipe</td>
<td>The pipe between the boundary of the property or boundary stop tap and the water main. This pipe is part of Anglian Water’s infrastructure and is often referred to as the communication pipe.</td>
</tr>
<tr>
<td>Service pipe</td>
<td>The service pipe is the complete length between the water main and the property and incorporates both the communication pipe and the supply pipe.</td>
</tr>
</tbody>
</table>
4. Procedures required before connection can take place

**Description of installation**  | **Method of commissioning**
--- | ---
Pipes are greater than or equal to 25mm internal diameter (greater than or equal to 32mm OD) and less than or equal to 50mm internal diameter (less than or equal to 63mm OD) and are greater than 100m in length. | Flush/swab, disinfect, bacteriological test. (Swabbing is not appropriate for pipes less than 50mm bore.)

Any pipe greater than 50mm internal diameter (greater than 63mm OD). | Flush/swab, disinfect, pressure test (if jointed in any way), bacteriological test.

5. Procedure descriptions

**Name of procedure**  | **Description of procedure**
--- | ---
Flush/swab  | All debris and dirt must be removed from the pipe. Flushing at least two pipe volumes to waste at sufficient flow to lift all sediment can do this. Heavy sediment/dirt may require mechanical cleaning by forcing chlorinated swabs through the pipe before flushing.

Disinfect  | The pipe should be dosed to 50mg/l of free chlorine and then held for one hour. The residual at the end of this period should be at least 45mg/l. The pipe should then be flushed clear of all highly chlorinated water as above. All highly chlorinated water must be de-chlorinated before discharge. The flushing point must be left for subsequent Anglian Water use during connection. The chlorinated pipe must be disinfected (fusion or compression) at both ends after testing. The date of disinfection must be recorded with the bacteriological Test results (see below). If a disinfectant other than chlorine is used it must be listed in the Drinking Water Inspectorates List of Approved Products and Processes. Disinfection will be in accordance with the manufacturer’s specifications and flushing must ensure removal of the disinfecting chemical.

Bacteriological test  | This is a sample of water taken from a clean sample tap at the end of the pipe, the diameter and length of which must be recorded. A pre-prepared sample bottle, specially designed for this purpose must be used. Dated chlorine residuals (free and total) must be recorded at the time of sampling and should be numeric mg/l values, at least one decimal place. The use of ‘greater than’ or ‘less than’ approximations will not be accepted. The sample tap must be left for subsequent Anglian Water use during connection. The bacteriological sample should be analysed and reported for total coliforms per 100ml, total E. coli per 100ml and 48-hour plate count (also known as total viable count or TVC) at 37°C. The analysis should be carried out at a laboratory accredited for these test. Unsatisfactory results for any of these tests will need the installation to be flushed, re-disinfected and further samples taken.

Pressure test  | The test pressure for any MDPE/HPPE pipes should be 1.5 times the pressure rating of the pipe. For example, if the pipe the customer has laid is rated at 8 bar, the test pressure should be 12 bar. If the pipe is rated at 10 bar the test pressure will need to be 15 bar. This applies to both water mains and service pipes. The test pressure must be in accordance with the Water Research Council test method Type 2 or Type 1.

It is important to be aware of the restrictions faced when undergoing disinfecting and testing procedures. Once a pipe has had a bacteriological sample taken (which subsequently passes and is approved by Anglian Water) it must be either connected to the mains system or flushed within seven days. If only flushing is carried out, the pipe must then be connected in a further seven days or it must be re-chlorinated, sampled and the time period restarts.

For this reason it is essential that Developers liaise with Anglian Water to plan these processes, otherwise the connection may not be available before the sample results expire. Anglian Water will not connect a supply pipe until Anglian Water has approved all test results.

6. Information required by Anglian Water

The following table details the minimum information required by Anglian Water in order to progress your connection. It is important that laboratory reports and test certificates are sent to Anglian Water and not a ‘Certificate of Conformance’.

<table>
<thead>
<tr>
<th>Description of procedure</th>
<th>Method of commissioning</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pipes greater than or equal to 25mm internal diameter (greater than or equal to 32mm OD) and less than or equal to 50mm internal diameter (less than or equal to 63mm OD) and are greater than 100m in length.</td>
<td>Flush/swab, disinfect, bacteriological test. (Swabbing is not appropriate for pipes less than 50mm bore.)</td>
</tr>
<tr>
<td>Any pipe greater than 50mm internal diameter (greater than 63mm OD).</td>
<td>Flush/swab, disinfect, pressure test (if jointed in any way), bacteriological test.</td>
</tr>
</tbody>
</table>

**Disinfect**

- Pipe length (m)
- Pipe diameter (mm)
- Flush time (mins)
- Flush rate (litres/minute)
- Disinfection dose (mg/l)
- Standing time (hr)
- Residual at end of disinfection time (mg/l)
- Flush time to clear chlorinated water (hr)
- Residual after flushing (mg/l)
- Date of disinfection
- Disinfectant used
- Confirmation that pipe was capped after disinfection
- Company who carried out disinfection

**Bacteriological test**

- Total chloride (mg/l) recorded at time of sampling
- Free chlorine (mg/l) recorded at time of sampling
- Total coliforms per 100ml
- Total E.coli per 100ml
- 48 hour plate count at 37°C (also known as total viable count or TVC)
- Name of laboratory carrying out test

**Pressure test**

- Rating of pipe (bar)
- Test pressure (bar)
- Length of test (hr)
- Pressure lost during test (bar)
- Company who carried out pressure test

7. Guideline timetable

<table>
<thead>
<tr>
<th>Calendar days from receipt of connection survey for an approved scheme</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>Anglian Water contacts Developer following survey results to explain appropriate procedure and establish Developer’s timescale</td>
</tr>
<tr>
<td>1</td>
<td>Developer completes laying supply pipe, makes payment and calls off connection. Anglian Water requests two weeks notice for samples.</td>
</tr>
<tr>
<td>2-15</td>
<td>Developer prepares and disinfects supply pipe as appropriate.</td>
</tr>
<tr>
<td>16</td>
<td>Developer samples supply pipe.</td>
</tr>
<tr>
<td>17</td>
<td>Developer sends passing certificates to Anglian Water for approval.</td>
</tr>
<tr>
<td>23</td>
<td>Developer flushes supply pipe if connection not yet made.</td>
</tr>
<tr>
<td>18-30</td>
<td>Anglian Water approves passing sample results and authorises the connection. Anglian Water makes final connection.</td>
</tr>
</tbody>
</table>

The tests referred to should be in accordance with this letter BS 6700:2006 and the Water Supply (Water Fittings) Regulations 1999. Should you need any assistance in fulfilling these requirements, please contact the team on 0345 60 66 087. The tests should provide a least four weeks notice so that the necessary arrangements may be made.

Anglian Water reserves the right to ask for additional samples and testing prior to a connection being completed if circumstances relating to a connection are identified that could impact future water quality and public health.

For further information contact us by:

Phone on 0345 60 66 087

Email connections@anglianwater.co.uk

Write to Developer Services, PO Box 495, Huntingdon PE29 3YY